

# GLRPPR On-line Questionnaire Results

Winter 2005-2006

# About 32 people completed the survey

- 97 people visited the survey site
- 32 completed the survey
- Used Zoomerang
- Available for 10 days in December
- Results are not scientific or representative
- 7 questions, 4 open ended
- Respondents were Anonymous
- Can do a follow-up survey/questionnaire

# Q1 – What are your current expectations of GLRPPR?

- 21 people said information resource for members and/or Region 5
- 10 said provide venues for networking, coordination and collaboration
- 4 said to host an annual meeting
- Note: some gave more than 1 response

## Q2 - What is the main thing GLRPPR could do to help you do your job better?

- Information– timely e-mails, real-word examples, newsletter, events, listservs, sector specific technology info. (11)
- Match organizations with similar interests to collaborate (6)
- Meetings – more small groups, workshops, forum for exchange of info., develop new initiatives, discuss policy, more state updates at regional meetings (5)

## Q2 – Cont. (Help do job better)

- Technical Assistance – In-depth, Supplement what the states cannot do relative to technical assistance resources (3 responses)
- Funding – provide financial support, travel assistance to meetings (3)
- Connect with Region 5 program managers so they better value state P2 programs
- Traveling road show to the states to promote P2

# Q2 Cont. - (Help do job better)

- Bring P2 info to users through workshops and mentoring
- Benchmark and strategic plan
- Assist in measurement of pollution reductions
- 3<sup>Rd</sup> Party accreditation of products and information (unbiased EPP performance)
- I use GLRPPR as one of many assets in my work. There is not much more I can ask.
- Continue to do what you are doing

# Q3 – What should be the primary objective of GLRPPR?

- Info sharing – coordination of projects, (annual) meetings. Applying for grants. Tracking state initiatives (5 responses)
- Forum to share information and discuss P2 policy for state, regional and fed P2 programs & Grants (3)
- Network of P2 Providers and others (3)
- Info sharing & development of collaborations (3)

## Q3 Cont. (Primary Objective)

- Promote the P2 programs in the states to Federal Govt. (2)
- Identifying, researching and disseminating P2 information (2)
- Making P2 information available to members
- Supplement P2 tech asst resources that states can't provide



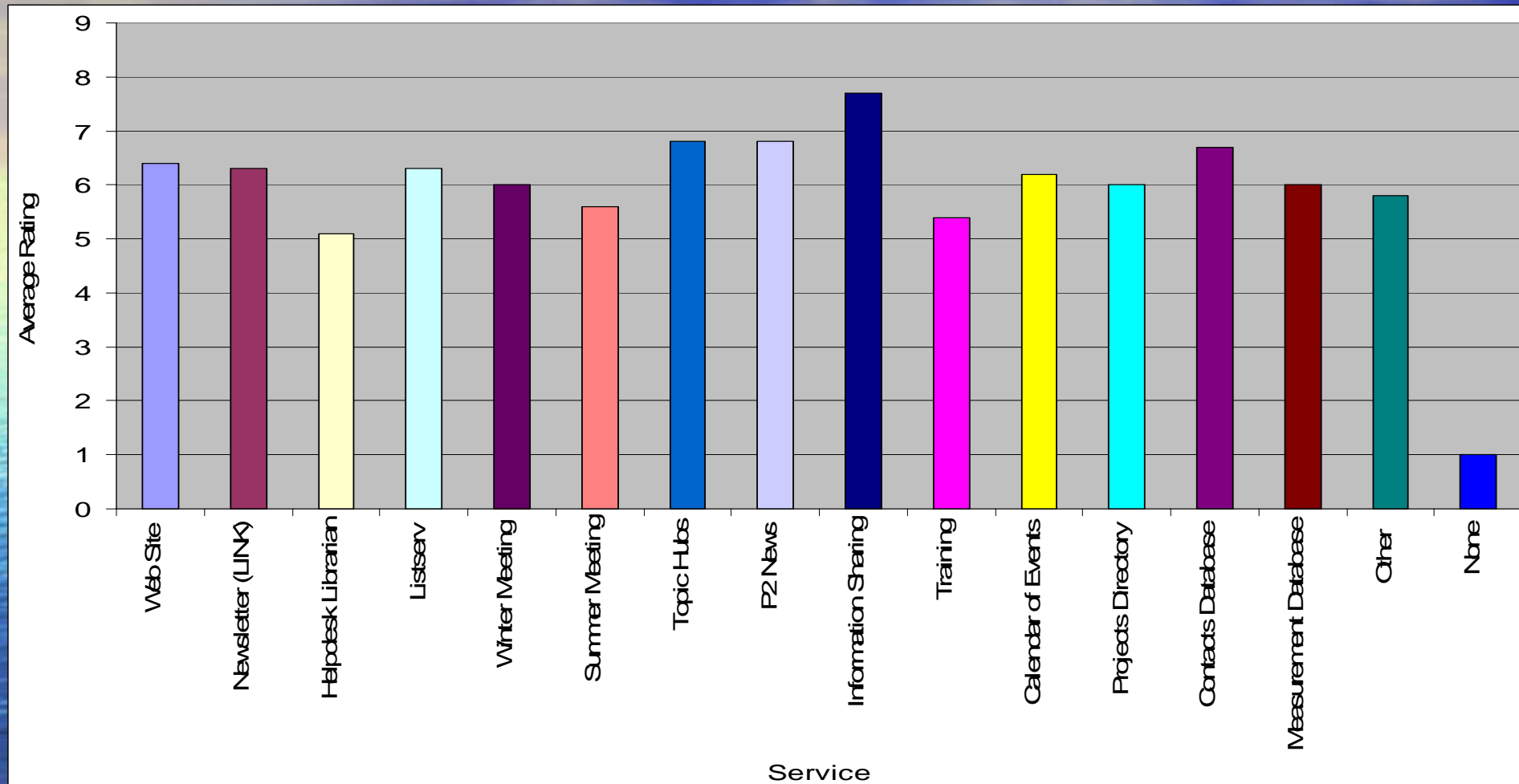
# Q3 – cont. (Primary Objective)

- Provide information to industry
- Identify environmental challenges and apply P2 tools, and providing leadership
- Helping market development of EPP products
- Central repository for P2 activities and resources
- P2 Resource library and experts database
- Follow up to figure what works
- Documentation of projects materials and approaches
- Active network for Great Lakes Ecosystem
- Continue doing what you are doing

# Q4 - Rate the Overall value of GLRPPR to you

- Excellent - 23% (7 responses)
- Good - 60% (18 responses)
- Fair 17% (5 responses)
- Poor - 0

# Q5 – Rate the following GLRPPR Services (1 to 10)



# Q6- Rate Your Satisfaction With GLRPPR Services

- 61% were satisfied or very satisfied with GLRPPR services
- Only 2 (6%) respondents said they were dissatisfied
- 77% (23) were satisfied or very satisfied with the ease of access to these services
- 69% were satisfied or very satisfied with the assistance they received
- None were dissatisfied
- Only 1 person was dissatisfied with the response time

# Q7 - Additional comments, suggestions or questions

- GLRPPR staff is great/excellent – how can we increase the value?
- More effort is needed to get the P2 programs and businesses to work together
- Need to determine who are our stakeholders
- Keep costs lower to attend meetings

# Q7 Cont. – (Additional Comments)

- One meeting a year is the best use of these funds
- Could GLRPPR money be better spent by the state P2 programs?
- Success is if a business can find the P2 info. it needs

# Summary & Tentative Conclusions

- Current GLRPPR staff and services are quite highly appreciated and valued
- Information sharing is the most highly rated service
- Networking and fostering more collaboration is suggested as key area to address
- There is not a wide diversity of views about what GLRPPR should do in general

# Some Observations

- We are concerned about how best to spend the money
- Not a clear consensus on audience(s)
- At least 1 person wanted EPP to be more of a focus
- Expending energy into sustainability issues was not mentioned!



# More Observations

- Several suggested more outreach to the states – that would take more funding, collaboration and/or redirection
- Collaboration on measurement/results came up in several ways including document what works and more follow-up