

## APPENDIX D

### INTERVIEW QUESTIONS FOR CARLI STAFF

#### Interview outline for CARLI Management

**Topic:** Factors that lead to successful resource sharing in academic and research libraries: A case study of Consortium of Academic and Research Libraries in Illinois (CARLI) from 2005-2009 and how to apply it in developing countries like Uganda.

**Purpose of the interview:** In carrying out this interview will help further investigate my hypothesis that it's not money that leads to successful resource sharing but rather good leadership. I will investigate what CARLI management does different, how they do it and why they choose to do what they do the way they do it.

**Confidentiality of interviewees:** The information provided in this interview will be STRICTLY used for writing this thesis and the confidentiality of the results will be protected by not releasing any specific responses that identify the interviewees. Only summaries of the responses will be provided.

**Duration of the interview:** In order to keep the interviewee's attention and interest, the interview will take between 15-25 minutes.

**The contact information and biography:** The interviewer is a graduate student at the Graduate School of Library and Information Science, University of Illinois at Urbana-Champaign, pursuing masters in Library and Information Science, hoping to graduate in May 2010. Email address: flugya@illinois.edu; Telephone number is 217-840-9155.

**Data recording:** In order to keep the conversation details and relevant answers from the interviewees, I will use two methods of recording the responses: by taking notes and audio recorder.

I will interview two CARLI management staff

- From the questionnaire survey feedback I have received from the CARLI Directors indicates that CARLI has registered a tremendous success. From your own experience as CARLI management, what do you think has been the primary factors that have led to the success of CARLI? [follow-up questions depending on given answers keeping into context my hypothesis]

- Your organization does provide excellent products, programs and services to your members and there are 153 participating libraries in CARLI, what do you think that has indeed played a bigger role (you have done differently) in attracting this big number of libraries? Why do you think that some members are/ have not subscribed to some of the products like some members have indicated that they have dropped I-Share?
- From your organizational structure, there is a strong and wide network of committees that actively participate freely in CARLI activities. What do you think that motivates members to participate voluntarily in CARLI activities? Doesn't this big chain of command drag progress/ delay implementation and decision making?
- I understand that the University of Illinois at Urbana-Champaign (UIUC) is the coordinating institution and works very closely with CARLI management. What else UIUC does that is different from other members? How significant is UIUC to CARLI's success? Do you think that UIUC is a primary factor to CARLI's success? Does the superiority of UIUC looked at a threat by other members?
- Between funding (money), and cooperation from member libraries, what do you think has contributed more to CARLI's success?
- Why do you think that the factor (either money or member cooperation) mentioned above is the most underlying factor?

**Format of the interview:** I will keep defining the situation through a conversation by following these general questions.

- Could you say something more about ...?
- Can you give a more detailed description of ...?
- Can you give a more detailed description of how ...?
- Do you have further examples of ...?
- I would now like to introduce another topic: ...
- You then mean that....?
- What do you mean by ...?
- Does the expression... cover what you have just expressed