Contributors

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Maria E. Gonzalez is assistant professor at the School of Library and Information Science at Wayne State University, where she teaches Introduction to the LIS Profession, Public Libraries, and the Urban Libraries Seminar. Prior to joining the SLIS faculty, Gonzalez enjoyed a twenty-year career in construction management. During those years, she participated in various organizations including the Planning Commission of the City of Seattle, AIDS Housing of Washington, and the Seattle Chapter of the American Institute of Architects. As a member of the Downtown Seattle Neighborhood Planning Group, she led many public discussions related to the location, design, and construction of the Seattle Central Public Library. During that time, she met library leaders Liz Stroup, Nancy Pearl, and Deborah Jacobs, who inspired her to learn about the role public libraries play in the development of communities. Gonzalez received her MLIS and PhD from the University of Texas at Austin.

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Joanne Gard Marshall is an alumni distinguished professor at the School of Information & Library Science at the University of North Carolina at Chapel Hill where she served as dean from 1999 to 2004. At UNC Joanne teaches courses in health information, evidence-based information practice, library effectiveness, cultural institutions, and research methods. Joanne also has an appointment as a senior research scientist at the UNC Institute on Aging. Prior to 1999, she was a faculty member at the University of Toronto. In addition to her PhD in public health, Joanne holds a master of health science degree from McMaster University and a master of library science degree from McGill University. In 2005 she received a DLitt from McGill University in recognition of her contribution to improving research and practice in library and information services. Before assuming her faculty appointment at the University of Toronto, Joanne worked for fifteen years as a librarian in various academic and health sciences libraries. During 2004–5 she served as president of the Medical Library Association (MLA). Joanne has received a number of awards from MLA, the Canadian Health Libraries Association, and the Special Libraries Association. In her spare time, Joanne teaches yoga, gardens, and enjoys time with her family.

Victor W. Marshall is professor of sociology at the University of North Carolina at Chapel Hill, where he directed the UNC Institute on Aging from 1999–2009. Prior to that, he was director of the Institute for Human Development, Life Course and Aging at the University of Toronto and of the Canadian Aging Research Network, a federally-funded nationwide Network of Centers of Excellence. Professor Marshall is a fellow of the Gerontological Society of America and a former vice president of the Canadian Association on Gerontology. He was editor-in-chief of the *Canadian Journal on Aging*, and currently serves on the editorial boards of *Ageing and Society,*

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Jennifer Craft Morgan is a research scientist and associate director for research at the University of North Carolina Institute on Aging. She is co-principal investigator of the WILIS projects housed at the Institute on Aging and implemented in partnership with the School of Information and Library Science at the University of North Carolina at Chapel Hill. Morgan's work has focused on issues of workforce aging and development, particularly on issues of job quality, careers, and retention with a focus on workers in the health care, library and information science, and information technology sectors. The majority of her work ties research, education, and service together by focusing on the translation of lessons learned. This translation of research into lessons and tools serves to help practitioners (e.g., employers, educational planners, program implementers, workers) to build reasoned solutions to pressing problems. Morgan received her MA and PhD (2005) from the Department of Sociology at the University of North Carolina at Chapel Hill.

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Carol Newton-Smith retired recently as the manager of the University of Western Australia Medical and Dental Library. She now has the role of ALIA local liaison officer for Western Australia. Her professional interests include evidence based practice and information literacy. Newton-Smith has recently combined these interests by collaborating with clinical academics to produce an online learning resource designed to enhance clinical students' skills in answering clinical questions (http://www.meddent.uwa.edu.au/teaching/acq).

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Susan Rathbun-Grubb is an assistant professor at the University of South Carolina School of Library & Information Science. Rathbun-Grubb received her PhD from the University of North Carolina School of Information and Library Science (UNC SILS) where she also taught organization of information, organization of materials, and indexing and abstracting. She received the 2010 UNC SILS adjunct faculty Award for Teaching Excellence. Her research focuses on career satisfaction, turnover, retention, and workforce aging in the library and information science field. A Beta Phi Mu member, she has worked in academic, public, and school libraries, as well as the health information technology industry. She earned her MSLS from the UNC School of Information and Library Science and a MAT and AB from Duke University.

Joyce Ray, associate deputy director for library services at IMLS, directs the agency's discretionary library programs, which award approximately $40 million annually through national leadership grants, Laura Bush 21st Century Librarian grants, Native American/Native Hawaiian Library Services, and special grant programs. An archivist by training, she also has responsibility for agency-wide digital initiatives. Prior to joining IMLS in 1997, she was the assistant program director for Technological Evaluation and acting program director at the National Historical Publications and Records Commission; special assistant to the archivist at the National Archives and Records Administration, and head of special collections at the University of Texas Health Science Center at San Antonio. She holds a master's degree in library science and a PhD in American history, both from the University of Texas at Austin.

Ann Ritchie has been involved in health librarianship for the past twenty years, working in hospital libraries, and related health education, medical education, and research fields. She has researched, published, and presented on a range of topics, including marketing, mentoring, and collection development, and most recently has focused on the areas of continuing professional development, special librarianship, and eLearning. She was a director of the Australian Library and Information Association for four years and inaugural chair of the CPDWL section of IFLA. Ritchie's current positions include: member of the executive of Health Libraries Australia, board member of Libraries Australia, editor of the *Australian Library Journal,* and editorial board member of the *Health Information and Libraries Journal.*

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Cheryl A. Thompson is a project manager at the University of North Carolina Institute on Aging where she works on the WILIS studies and other LIS research projects. She has served as a data manager and project manager on several research studies on workforce issues and program evaluation. She is a master's student in the UNC School of Information and Library Science and is interested in data curation, usability, and survey methodology.

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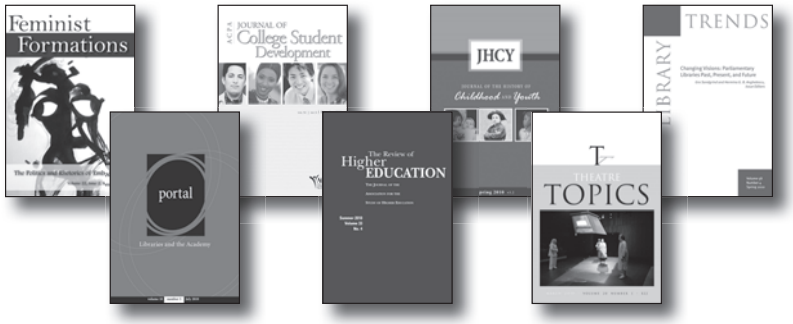

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