

Student Computer Lab and Informal Workspace Survey

We are looking for your input about computer labs and other places where students typically do work on the Urbana-Champaign campus. For the purposes of this survey we are not interested in labs or spaces on campus but not in your individual dorm room if you live in an on-campus dorm. The survey should take about 10 minutes of your time to complete. Participation in this survey is voluntary, and your answers are confidential. You can stop taking the survey at any time. We greatly appreciate your assistance.

1. Do you own a personal computer? Check one.
 - Yes, a laptop or portable computer
 - Yes, a desktop
 - Yes, a desktop and a laptop or portable computer
 - No I don't own a computer

2. If you own a laptop or portable computer, which kind do you own? Check all that apply.
 - I own a laptop computer
 - I own a netbook computer
 - I own a tablet computer
 - I don't own a portable computer

3. What is the operating system that you prefer to use? Check one
 - Mac/Apple
 - Windows/PC
 - Linux
 - Other

4. In a typical week, how often do you bring your laptop or personal computer to campus? Choose one.
 - Never
 - Once a week
 - Twice a week
 - Three times a week
 - Four times a week
 - Every day



5. If you have a portable computer or laptop, what obstacles stop you from using your portable or laptop on campus more often? Please rate the following, choose one option per row.

	Not an obstacle	Minor Obstacle	Major Obstacle
Insufficient access to electrical outlets for charging			
Insufficient or inconsistent access to the Internet			
Concern about damage or theft			
Lack of access to large monitors or data projectors for collaborative activities			

Now we turn our attention to computer labs on campus and in your dorm.

6. How often do you use computer labs on campus? Check one.
- I have never used a computer lab on campus
 - Less than once a month
 - Once or twice a month
 - About once a week
 - Several times a week
 - Every day
7. If you reported using a computer lab on campus in Q6 above, what is the major reason for you using the computer lab. Check all that apply.
- a. The computer lab is a convenient place for me to do work while on campus.
 - b. The computer I own is not powerful enough to do the tasks I need to do.
 - c. I do not have the software I need on my personal computer.
 - d. I sometimes prefer to work in a computer lab as there are fewer distractions than working in my dorm room or at home.
 - e. I need to do collaborative projects with other students and it is easier to do these in a computer lab.
 - f. Access to printing
 - g. Other (please list)



8. What kinds of tasks do you typically do in computer labs? Check all that apply.

Work alone.

Work with others on a group project

Work on homework or course assignments

Print documents

Check email

Facebook or other social networking

Watch video or recordings of classes or instructional material

Use a scanner

Use accessible technology (eg screen reader, speech recognition software)

Use my portable computer or laptop

Charge my portable computer or phone

Listen to music

Play computer games

Socialize

Watch non-class related video

Talk or conference with others using online phone or conference tools (eg Skype, Gmail phone etc)

Other , please specify

9. If you do homework or personal projects in a computer lab on campus, what kinds of work do you typically do? Check all the categories that apply.

Word processing, spreadsheets or presentations

Audio production (ie working with sound files)

Video production (ie working with video and other multimedia)

Programming

Group work

Finding and reading articles online

Online tests and homework

Drafting (eg AutoCAD)

Geographical Information Systems (GIS)

Statistical or mathematical work (eg R, SPSS, STATA, SAS, or Mathematica)

Web design or development

Work on still photographs, images or graphic art

Other, please specify

10. What kinds of work (either school work or personal projects) would you like to be doing in a campus computer lab but do not currently because of insufficient hardware, software or support in the lab? Check all that apply.



- Word processing, spreadsheets or presentations
- Audio production (ie working with sound files)
 - Video production (ie working with video and other multimedia)
- Programming
- Group work
- Finding and reading articles online
- Online tests and homework
- Drafting (eg AutoCAD)
- Geographical Information Systems (GIS)
- Statistical or mathematical work (eg R, SPSS, STATA, SAS, or Mathematica)
- Web design or development
- Work on still photographs, images or graphic art
- Other, please specify

11. Do you ever have difficulty finding a computer lab that meets your needs?

Yes

No

I don't use computer labs

12. If you answered Yes in Q 12, why do you have difficulty finding a lab that meets your needs? Check the 3 most important factors.

	Most Important	2nd Most Important	3rd Most Important
I can't find an open computer at the computer lab when I need one			
There is insufficient space for group work at the computer labs			
I find it difficult to find out what resources are available at the computer labs on campus			



13. Please rank in order of importance what changes you would like to see made to computer labs on campus, where 1 represents your highest preference and 5 represents the change you would rank as least important.

	Priority 1	Priority 2	Priority 3	Priority 4	Priority 5
More comfortable chairs					
Spaces clearly designated as being either for quiet study or for group work so that you can make appropriate choices					
Moveable tables					
More computer labs					
Remote access to the software programs you currently use in labs					

Now we would like to turn your attention away from computer labs and think about public spaces on campus. These spaces are locations in coffee shops, libraries and open spaces on campus where students can sit and do homework or other projects

14. How difficult is it typically for you to find a convenient space to sit and do your school work or other projects in campus public spaces? Check one.

Not difficult

Sometimes difficult

Difficult



15. When thinking about improvements to public spaces that would better support students' computing and school work needs, how important are the following to you. Check one answer per row.

	Low importance	Medium Importance	High Importance
Areas that make it easier to do collaborative work			
Quiet areas that I can work without distractions			
Furniture that can easily be rearranged			
Rooms that students can reserve to work in groups			
Electrical power for portable computing devices			
Availability of technical support			
Printing			

16. Where would you most like to find a place to do your school work on campus? Please be as specific as possible, list buildings or parts of buildings.

Now we have some questions about you, for demographic purposes.

17. Which of the following best describes your position at UIUC as of today? Check one

- Freshman
- Sophomore
- Junior
- Senior
- Graduate Student
- Other, please specify

18. Please list your major or field. If undeclared write undeclared.



19. Gender

Male

Female

I'd prefer not to say

20. Where do you live during the semester?

A campus dorm

An off-campus private dorm

At home with parents

In a house or apartment off-campus

Other, please list

