
Index to Volume 59

SUSAN KELSCH

Page references in **boldface** indicate major treatment of a topic. *Italic* locators indicate photographs. *Italic t, f, or n* indicates tables, figures, or notes.

- A
Abbott, A., 291
Abram, Stephen, 316, 369
Academic libraries
 cultural heritage materials, 659–60
 salaries, **43–66**
 student workers, **147–65**
 and unions, 245
 workforce issues, **208–19**
 Workforce Issues in Library and Information Science (WILIS 2 study), 39
 workforce statistics, 15
Academic Library Survey, 45–46
Accent System (library software), 499–500
Accenture, 104
Access issues
 library education, 340, 341–44
 prison libraries, 404, 415–16, 437, 449–50, 455, 467, 470*n*, 484–85, 499, 522, 530, 533, 546, 552–53, 557–58
 sacred and religious information, 581
 Tropenmuseum, Amsterdam, 679–80
Access services. *See* Circulation
Accreditation
 library education, Australia, 189, 194
 library education, U.S., 291
Acquisition of materials, 313, 475, 493, 539
Action research approach, 258–59, 259*f*
Ad Hoc Task Force on Recruitment and Retention Issues, Association of College and Research Libraries, 214
Adaptability, career, 170
Adaptive and personalized search, 740–41
Addiction treatment, 420
Administration and management
 academic libraries, 211, 214
 age issues, **88–107**
 Australian health libraries, 359
 ClimateQUAL® (survey instrument), 260, 263, 264
 library education, 343
 library salaries, 52, 52*t*, 53, 53*t*, 55*t*, 58, 60*t*, 61*t*, 62*t*
 library workplace climate, 257
 prison libraries, 393, 394, 399–400, 412, 417–18, 432–36, 462, 467, 468, 477, 478, 496–97, 512–13, 514, 525, 526–27, 533, 537–38, 541*n*
 professional and staff differences, 299, 303, 309
 public libraries and unions, 242, 247, 251–52

- Administration and management
 (continued)
 public library unions, 249–50
 skills and competencies, 328–29
 student workers, 156–57, 161
 Urban Library Program, 131, 134–35, 138, 143
 urban public libraries, 270–72, 274, 277
See also Leadership
- Advisory board, Knowledge River, 76
- AFL-CIO Department for Professional Employees (DPE), 242
- Age appropriateness, 577
The Age Demographics of Academic Librarians: A Profession Apart (report), 213–14
- Age Discrimination in Employment Act (1967), 94
- Age issues
 ageism, 94–96
 Australian education system, 193–94, 195
 Australian library education research, 199*t*, 203
 Center for Colorado & the West materials, 654
 school librarians career paths, 177
 Urban Library Program, 145
 workforce issues in libraries, 3, 9, **88–107**, 147–48, 213–14
- Aiken, J., 257
- Alternative Workplace Strategy, 105
- Altruism, 179
- Amateurs
 Flickr collections, **686–706**
 photography, 675
- American Association of Community Colleges, 232
- American Association of Museums, 571
- American Community Survey (ACS), 8–9, 20, 27–28
- American Federation of State, County and Municipal Employees (AFSCME), 249, 250, 251
- American Graduate Initiative, 224
- American Library Association (ALA)
 ALA-APA salary survey, 44, 49–53, 50*t*, 51*t*, 52*t*, 57–58, 64, 65*n*, 243–44
 Allied Professional Association, 242–43, 301
 core values, 571
 Division of Specialized and Cooperative Library Agencies (ASCLA), 498
 library education, 291
 Library Services to Prisoners Forum, 498, 503
Library Standards for Adult Correctional Institutions, 493
Library Standards for Juvenile Correctional Institutions, 493
 library support staff certification, 289, 294, 295
 Office for Literacy and Outreach Services, 498
 Prisoners' Right to Read (policy), 503
 professional and staff differences, 293–94, 301
 public library competencies, 283
 Public Library Funding and Technology Access Study, 48
 salary data, 210
- Amsterdam, Netherlands, 565, 664–65, 668*f*, 669*f*, 670*f*, 674–79
- Analog formats. *See* Digital vs. analog formats
- Analysis, Correctional Service of Canada Institutional Library Service: Current Status, Issues and Recommendations* (report), 400–401
- Anonymity, 580
- Answers. *See* Questions and answers
- Applegate, Rachel, 245
- AquaBrowser Library catalog, 737, 739*f*
- Aragon, Spain, 464
- Architecture, library, 529, 534
- An Archive of Feelings* (Cvetkovich), 599
- An Archive of Our Own, 576–78, 582, 583
- Archives
 cataloging, 592
 Community Archives Wales, 701
 cultural heritage materials, 653, 666–67, 730–31
 definition, 26*n*
 digital collections, 570, 614, 640
 Great War Archive, 701
 library education, 25
 National Archives in the Netherlands, 713–17

- provenance, 711
 value systems, 571
 WW2 People's War project, 701–2
See also Cultural heritage institutions
- Archivists**
 Gachard, Louis Prosper, 711
- Arenal, Concepción**, 460
- Arizona**
 University of Arizona School of Information Resources and Library Science, 67, 68–69, 73, 75–81
- Arizona State Library, Archives, and Public Records**, 77–78
- Art and artists**
 career paths to librarianship, 176–77, 182
 Hopper, Edward, 600–601
 Seattle Art Museum, 599–602
 transformative works, 574–75
 user-created metadata, 588–89, 592–97, 599–602
- Artifacts, Native American**, 581
- Artinian, Barbara**, 400–401
- arXiv repository**, 578–79, 582, 583
- Asian Americans**
 Saint Paul, MN, Public Library, 132–33, 143
- Assange, Julian**, 579–80
- Association of College and Research Libraries, Ad Hoc Task Force on Recruitment and Retention Issues**, 214
- Association of Prison Libraries (Italy)**, 514
- Association of Research Libraries (ARL)**, 213–14, 258, 260
- Associazione Italiana Biblioteche (AIB)**, 514
- Atkinson, Ross**, 568
- Audio books**, 423
- Audiovisual materials**, 521–22
- Auditing**, 434–36
- Auraria Library**, 652–60
- Austin, TX**, 623, 627, 628
- Australia**
 health libraries, **350–72**
 Librarian 2.0 research, 320, 331, 333
 library vocational training, **188–207**
 workforce issues in libraries, 4
- Australia Bureau of Statistics**, 194
- Australian Library and Information Association (ALIA)**, 350–51, 367–68
- Authenticity**, 580
- Authority**
 museum collections, 592
 transgressive works, 574, 578–79
- Authorship**
 fanfiction archives, 576–78
 science information, 578–79
 voice, 595–98
- Awards, library excellence**, 435, 520, 538, 539–40
- B**
- Baby Boom generation**
 age issues in librarianship, 88–89, 94–95, 101, 103
- Balderrama, S.R.**, 130
- Balsamo, Luigi**, 595
- Banned books. *See* Censorship**
- Barber, Benjamin**, 717–18
- Barreau, D.**, 642
- Barreau, J.C.**, 546
- Bassone prison, Italy**, 516–17
- Belgium**
 national library, 711
- Bell, C.H.J.**, 258
- Benefits, employment**
 age issues in librarianship, 103–4
 public libraries and unions, 244–45
 school librarians, 180
- Best Practice Guidelines for Digital Collections*, 643
- Best practices**, 441, 609–10, 613, 644
- Besterman, T.**, 595
- Bibliography, personal expressive**, **588–606**
- The Big Book Share (UK)**, 438
- Birmingham, HMP, prison**, 440
- Bishop, A.P.**, 723
- Block, Peter**, 610–11
- Blogs**
 age issues in librarianship, 102
 image sharing, 695
 Spanish prisoners, 468
- Blue collar workers**, 655–57*t*
- Bolles+Wilson (architects)**, 529, 534
- Bologna, Italy, educational model**, 357
- Bonded design**, 733

Books

- audio books, 423
- book-making, 440
- costs, 45, 47*t*
- prison libraries, 414, 438, 450, 484, 509–10, 546
- Books for Everyone (literacy organization), 484
- Booth, A., 358
- Borning, A., 725
- Boston, MA
 - Simmons College, 616–19, 618*f*
- Boundary objects, 570
- Bounds v. Smith* (1977), 492–93, 501
- Boutilier, Sandra, 401
- Brambilla, Amelia, 515
- Branch libraries
 - Saint Paul, MN, Public Library, 132–33, 143
- Breaking Barriers with Books (project), 505–6
- Bremer, Cathy, 249–50
- Bridge jobs, 104
- British Broadcasting Corporation (BBC), 701–2
- British Columbia Library Association, 405–6
- Broady-Preston, J., 369
- Brooklyn Public Library, 251
- Browsing, user interfaces, 673
- Budgets, library
 - community colleges, 223
 - Free Library of Philadelphia, 250
 - prison libraries, 393–94, 396, 402, 433, 453, 481, 554–55
 - salaries, 3, **43–66**
- Bureau of Labor Statistics, U.S.
 - community colleges, 226
 - library workforce, 7, 9, 15, 212–13
 - Occupational Employment Statistics, 28–29
 - retiring librarians, 93
 - union membership, 239
- Business skills
 - librarian 2.0, 328–29
 - library education, 343
- C
- California
 - Los Angeles Public Library, 249
 - San Francisco Public Library, 241, 249–50
 - University of California, Los Angeles, 118*t*, 120–21*t*
- Cameron, Fiona, 600, 603
- Campbell, D.G., 728
- Canada
 - KidSearch Canada, 733
 - prison libraries, **386–408**
 - workforce issues in libraries, 4, 38, **336–49**
- Canadian Library Association (CLA)
- Cultural Human Resources Council (CHRC), 337
- Prison Interest Group, 401
- Capobianco, S., 107
- Capstone experiences (library education), 36, 37*t*
- Career construction theory, 169–71, 173, 183
- Career development
 - age issues in librarianship, 99–101
 - Australian education system, 192–93, 193*t*
 - Australian health libraries research, 364–66, 365*t*, 368
 - Canadian librarians, 344–45, 349
 - community college librarians, 227
 - Knowledge River, 80–81
 - school librarians, **166–87**
 - student workers, **147–65**
 - Workforce Issues in Library and Information Science (WILIS 2 study), 40
- Career Style Interview method, 172, 173
- Carmina Burana (list), 602
- Carroll, M., 203
- Castilla-La Mancha, Spain, 463–64
- Cataloging and description
 - cultural heritage materials, 591, 595, 596, 631, 655–57*t*, 666, 677, 730–31
 - prison libraries, 392, 403
 - professional and staff differences, 300, 304, 313
- Catalogs, libraries and archives
 - AquaBrowser Library system, 737, 739*f*
 - cultural heritage institutions, 390, 714, 729–30
 - finding aids, 730–32
 - finding and gathering functions, 727

- Goodwill Computer Museum, 630–31
 prison libraries, 397, 516–17, 532
 Cataluña, Spain, 464, 467
 Categorization
 cultural heritage materials, 591, 714–15
 library education curricula, 339
 personal digital information, 641–42
 public libraries competencies, 276
 Catholic Possevino (bibliography), 595
 CD-ROMs, 502
 CDs, 438
 Censorship, prison libraries, 391–92, 415, 437, 449, 455–56, 503, 504
 Census, U.S.
 American Community Survey, 27–28
 librarianship, 209–10
 School Library Media Centers Survey, 29
 urban public libraries, 270
 Center for Colorado & the West, 652–60, 655–57*t*
 Center for Creative Leadership, 96–97
 Central Piedmont Community College Libraries, 229
 Centrelink (Australia), 203
 Certification
 library support staff, 289, 301
 prison libraries, 442
 school librarians, 168
 Urban Library Program, 146
 Chan, Helen, 401
 Change, organizational, 256, 264
 Chartered Institute of Library and Information Professionals (CILIP), 356, 428, 431–32, 441, 443*n*
 Chavigny, Dominique, 549–50, 557
 Chen, X., 257
 Chericoni, Lucia, 515
 Chicago, IL
 University of Chicago, Chapin Hall, 138
 Children
 child development, 175–76
 children's books, 485, 505
 of prisoners, 423, 438, 440, 485, 505–6
 school librarians career paths, 179–80
 See also Youth
 Chronicle of Higher Education, 231
 Circulation
 library staff competencies, 302, 310–11
 prison libraries, 416, 450, 451, 500, 525
 Citation metadata, 589
 City University of New York, 227
 Civil servants, 241–42, 546
 ClimateQUAL® (survey instrument), 256–68
 Closed circuit broadcasting, 419
 Cohen, Laura, 317
 Collection development
 Academic Library Survey, 45–46
 community college libraries, 232–33, 234
 Flickr groups, 692–95
 items not collected, 564, 568–87, 688
 library expenditures, 47*t*, 48*f*, 54*t*, 59*t*
 prison libraries, 390, 391, 397, 399, 412, 413–18, 436, 449, 451, 452–53, 462, 475, 493, 501–2, 503–4, 530, 537, 545, 554–55
 professional and staff differences, 314
 Seattle Art Museum, 592–93
 user-created metadata, 565
 Collective bargaining, 240, 241–42, 247
 Colorado
 Center for Colorado & the West, 652–60, 655–57*t*
 Colorado Correctional Libraries, 495–96, 500, 504
 Colorado State Library, 507
 Commercialization
 commercial vs. non-profit organizations, 577
 cultural heritage materials, 710
 Commissioner's Directive 500-3-01 (1982, Canada), 395
 Common Core of Data, 26*n*
 The Commons (Flickr), 690–91, 700–701
 Communication
 Librarian 2.0 skills, 327
 library educators and employers, 347–48
 Communities of practice, 102

- Community Archives Wales, 701
- Community college librarians, **220–36**
- Community involvement
- cultural heritage institutions and users, 564, 565
 - cultural heritage materials, **650–62**
 - diversity in librarianship, 74
 - Knowledge River, 78, 82
 - personal digital information, 637, 639–44
 - prison libraries, 390
 - prisoner release, 388
 - public libraries and unions, 248
 - support for libraries, 240
- Como, Italy, 514–15, 516
- Companies
- Accenture, 104
 - Bolles+Wilson (architects), 529, 534
 - Follett Company, 499
 - LexisNexis (legal information), 502
 - Primary Research Group, 231
 - Thomson Reuter (legal information), 502
 - Wells Fargo, 92–93
- Competencies. *See* Skills and competencies
- Computer literacy, 280
- Computer skills. *See* Technical skills
- Computers and technology
- amateur contributions, 700
 - prison libraries, 403, 404–5, 438, 467–68, 469, 498–500, 532
 - retrocomputing, 564, 623–34
 - science and technology studies, 665
- See also* Technical skills; Web and Internet
- Conferences
- Canadian Library Association, 405–6
 - Canadian Library Association Prison Interest Group, 401
 - Culture in Prison: Where are we now? (France), 550
 - diversity in librarianship, 130
 - Frankfurt Book Fair, 531
 - International Conference on Culture in Prison (France), 547
 - International Federation of Library Institutions, 514
 - Library Services to Prisoners Forum, 498, 503
 - Urban Library Summit (2008), 272
- Confidential information, 580
- Conflict, in librarianship, 96–99, 106
- Conservation, 619–20
- Constitution, U.S., 501
- Content creation, 609–10, 624
- Contests, prison libraries, 423
- Contextual analysis, 324–25
- Continuing education
- Canadian librarians, 344–45
 - lifelong learning, 326–27
 - professional and staff differences, 306
 - Workforce Issues in Library and Information Science (WILIS 2 study), 39–40, 40*t*
- Contracts
- community college faculty, 226–27
 - public library unions, 241
- Cookham Wood, HMP, prison, 440
- Cooperation and collaboration
- academic researchers and students, 746–47
 - Canadian prison libraries, 401
 - cultural heritage institutions and users, 563, 679–80, 700–701
 - cultural heritage institutions and wikis, 674, 683
 - IMLS grants, 25
 - interlibrary, 569
 - Italian prison libraries, 517*n*
 - Knowledge River students, 76
 - Librarian 2.0 skills, 327–28
 - library school and retrocomputing, 627–35
 - prison libraries and public libraries, 454–55, 468, 476, 511, 532, 553–54, 558
 - prison libraries and universities, 514
- See also* Sharing, data
- Copyright
- fanfiction archives, 576
 - Flickr images, 697
 - personal digital information, 641
 - transformative works, 574
- Core collections, 569, 572, 572*t*, 575*f*, 577–78, 581, 582, 582*t*, 583*t*
- Cornell University Library
- arXiv repository, 578–79, 582, 583
 - employee satisfaction, **256–68**
- Correction Bureau (Japan), 447–48

- Correctional Department of
Reintegration and Probation
(France, SPIP), 549
- Correctional plans and programs,
Canada, 388
- Correctional Service of Canada (CSC),
386–87, 394, 402–6
- Costello, Kaitlin Light, 615–16
- Costilla County, CO, 655–57*t*
- Costs
books, 45
career development, 366
digitized content, 709–10
image sharing, 695
library education in Australia,
201–2
- Course catalogs, universities and
colleges, 405
- Course descriptions, library education,
122
- Court cases
Bounds v. Smith (1977), 492–93, 501
Lewis v. Casey (1996), 493, 501
- Cover art, 693, 696*f*
- Creative Commons, 317
- Creative Spaces, 729
- Creative writing
fanfiction archives, 577–78
prisoners' writing, 422, 440, 556,
557
- Creativity, 589
- Credibility, 574
- Criminal Procedure Code (France),
547
- Cullen, J., 317–18
- Cultural competence, 70
- Cultural heritage institutions
collaboration with users, 563,
650–62
digital stewardship, 607
digitization projects, 686–87
library education, 25
retrocomputing preservation,
623–36
user-created metadata, **588–606**,
707–20
See also Archives; Museums
- Cultural heritage materials, 564, 565,
639–45, **686–706**
- Cultural Human Resources Council
(CHRC), 337
- Culture in Prison: Where are we now?
(France, conference), 550
- Curators
Roylance, Nicole, 600–601
- Curricula
digital stewardship, 613–19
IMLS funded programs, 23–24, 25
Knowledge River, 77–83, 77*t*
library education, 68, 73–74, 74*f*,
116, 117–22, 120–21*t*, 124–25
library training gaps research, 339–
41, 340*t*, 342–43
retrocomputing preservation,
628–35
Urban Library Program, 136–37,
138–41, 146
urban public library training, 282
Workforce Issues in Library and
Information Science (WILIS 2
study), 35, 35*t*
- Curry, Ann, 401
- Cvetkovich, Ann, 599
- D
- Damaged and lost materials, 437, 525
- Databases
community college libraries, 233
Flickr images, 690–91
Goodwill Computer Museum
holdings, 631
law information, 493
National Archives in the
Netherlands, 713–17
Native American artifacts, 581, 583
prison library holdings, 500
Tropenmuseum, Amsterdam, 664,
668*f*, 672, 675, 677–78
- Davis, D.M., 92–93
- Davis, N.M., 107
- Deal, J.J., 96–97
- Deans, library education, 52, 52*t*, 53,
53*t*, 55*t*, 58, 60*t*, 61*t*, 62*t*, 338, 345
Lowry, Charles, 260
- Decision-making, 170
- Definitions
anti-collection, 568
archives, 26*n*
author's voice, 597
career paths to librarianship
research, 151
Common Core of Data, 26*n*

- Definitions (*continued*)
- cultural competence, 70
 - culture, 70
 - digital stewardship, 607, 610
 - diversity, 69–70
 - expressive bibliography, 589
 - finding aids, 730
 - French prison libraries, 558–59
 - functional literacy, 431
 - librarian 2.0, 318
 - librarians, 26*n*
 - libraries, 26*n*
 - library education in Canada, 349*n*
 - library users, 584
 - participatory design, 734
 - preservation and conservation, 608–9
 - professional competencies, 273
 - professions, 289–90
 - quality of information, 709
 - race and ethnicity, 70–71
 - user-centered design, 724
- delicious.com, 594
- Democracy, 717
- Demographic Change in Academic Librarianship* (report), 214
- Demographics
- age issues in librarianship, 89, 90
 - community college students, 225
 - Knowledge River, 68
 - Librarian 2.0 research, 320–21, 321*t*
 - library education, 110, 194, 195, 198
 - library education faculty, 113–14
 - library workforce, 6–29
 - prison populations, 387, 429*t*, 465, 484, 494, 516, 524, 542*n*
 - Scandinavia, 474
 - school librarians research, 172–73
 - urban public libraries, 270
 - workforce issues in libraries, 1
 - Workforce Issues in Library and Information Science (WILIS study), 33, 216
- Denmark
- prison libraries, 473, 476, 479–80
- Denver, CO, Public Library, 652, 655–57*t*
- Department of Prison Administration (Italy), 512–13
- Deprivation, of library materials, 455
- Design
- graphic design, 693–94, 696*f*
 - user-centered design, 565, 721–52
- Detmold correctional facility, Germany, 526
- Detroit, MI
- Detroit Public Library, 240, 249
 - Urban Library Summit (2008), 272
 - urban public library class, 281–82
- Dewey Decimal Classification (DDC), 591
- Dictionary of Holland Occupational Codes*, 176
- Digital curation, 570, 608–13, 612–13*t*, 672, 673
- Digital Curation Exchange (Web site), 24
- Digital Curriculum Laboratory, Simmons College, 616–19, 618*f*
- Digital form. *See* Print vs. electronic formats
- Digital formats, 624
- Digital libraries
- collection development, 569, 570
 - digital curation, 24
 - International Children's Digital Library, 732
 - library education, 614
- Digital preservation, 564, 608–19, 612–13*t*
- cultural heritage materials, 666–67
 - personal information, 639, 643
 - retrocomputing preservation, 623–36
- Digital stewardship, 564, 607–22
- Digital vs. analog formats, 611, 612–13*t*, 667, 673
- Digitisation, Curation and Two-Way Engagement (report), 702
- Digitization, 565, 667, 672, 682, 683, 686–87, 691, 694, 697, 702, 703, 709–10
- Diploma programs, Australia, 194
- Directives. *See* Mission and goals
- Disabilities
- diversity in librarianship, 114
 - prison library programs, 420
 - Urban Library Program, 135*t*
- Discrimination
- authoring metadata, 595, 596
 - in cataloging, 591

- Disk drives, 632
 Displaced persons, 653–54
 Distance learning, 232
 Diversity
 IMLS grants, 22
 Knowledge River, **67–87**
 library education faculty, **109–27**
 Urban Library Program, **128–46**
 urban public libraries, 277, 283
 workforce issues in libraries, 3, 148, 265, 347
 Doctoral programs, library science, 3
 faculty diversity, 109, 111, 112, 113, 117*t*, 119, 124
 IMLS grants, 22, 118*t*, 120–21*t*
 library training gaps research, 338–41, 342, 343–44, 346
 retrocomputing preservation, 633
 Donated library materials, 539
 Doty, Mark, 598–99
 Drama troupes. *See* Theater
 Drexel University, 117*t*, 118*t*
 Druin, Allison, 732
 Duff, W., 592
 Duff, Wendy M., 732
- E
 Eco, Umberto, 601
 Economic conditions, national
 community college funding, 223
 library funding, 64, 249
 prison libraries, 402
 retiring librarians, 92
 urban public libraries, 271, 284
 Education
 Australia, 189, 190–91, 197*t*, 352
 Bologna, Italy, educational model, 357
 community colleges, 221–22, 224–25, 228
 lifelong learning, 326–27
 prison library materials, 413
 prison library programs, 418–23, 485
 in prisons, 460, 462, 466, 492, 532
 school librarians career paths, 175
 United Kingdom, 191
 Education level
 Australian health libraries, 360*t*, 361–62, 361*t*, 368
 incarcerated persons, 387, 465–66
- Educators
 MacCormick, Austin, 492
 Stoffle, Carla, 75
 Tarin, Patricia, 75
 Trejo, Arnulfo D., 68, 75
 ehealth information, 354
 8Rs Research Team, 336, 339, 340*t*
 El Centro Su Teatro, 653
 Elbow, Peter, 596
 Electronic Inmate Law Library System (EILLS), 502
 Email
 Australian health libraries research, 359
 career development survey, 151
 online museums, 670
 prison libraries, 404, 500
 public libraries and unions research, 253–55
 Emotions and feelings
 emotional distance, school librarians, 180
 emotional literacy, 432
 isolation, prison librarians, 398
 user-created metadata, 598–601, 694–95
 user interfaces for children, 732–33
 Empathy, 279
 Employability, 203
 Employee Benefit Research Institute, 92
 Employee satisfaction, **256–68**
 Employment rates
 Australian health libraries research, 362*t*, 363
 Australian library education research, 199*t*
 Workforce Issues in Library and Information Science (WILIS 2 study), 37–38
 English language
 Tropenmuseum web site, 676
 Urban Library Program, 136–37
 Enrollment rates
 community colleges, 222
 Knowledge River, 83*t*
 library education, 89, 90*f*, 91*f*
 Urban Library Program, 135*t*, 145
 EOSweb Express (library software), 500
 Ephemera, 688, 693–94

- Errors, image, 716
 Ethical issues, 745
 Ethnicity. *See* Race and ethnicity
 Ethnography, 664
 European Commission, 540*n*
European Prison Rules (standard), 522
 European Year for Combating Poverty and Social Exclusion, 540*n*
 Evidence-based practice, 327
 Exhibits and public programming, 312
 prison libraries, 422
 Tropenmuseum, Amsterdam, 674
Expectations: Criteria for Assessing the Conditions in Prisons and the Treatment of Prisoners (standard), 434
 Expenditures, library, 3, **43–66**
 See also Budgets, library
 Experimental learning, 564, 617
- F
- Fabietti, Ettore, 509–10
- Facilities, library
 age issues in librarianship, 98–99
 office workspaces, 105
 prison libraries, 393, 397, 399, 403, 417, 447, 450–51, 452, 457, 486, 494, 499, 528, 528–29, 529, 534, 535, 552, 558
 urban public libraries, 271–72
- Faculty
 career paths to librarianship, 155*f*, 159
 community colleges, 225–28
 diversity, **109–27**
 library science programs, 3
- Family issues
 age issues in librarianship, 103
 Knowledge River students, 81
 prisoners, 423, 438, 440, 485, 505–6
 school librarians career paths, 174–75, 176
 See also Work-life balance
- Fanfiction archives, 576–78
- Fashion and Apparel Browsing for Inspirational Content (FABRIC), 684*n*
- Fathers, 423, 438, 440, 485, 505–6
- Federal government
 Australia health care system, 352, 353–54
 Bureau of Labor Statistics, 7, 8, 15
 community college funding, 223–24
 Correction Bureau (Japan), 447–48
 Department of Prison Administration (Italy), 512–13
 Federal Penal Code (Germany), 540*n*
 French prisons, 545–46, 547–48
 library funding, 6, 20–28
 Norwegian prison libraries, 477, 480, 482, 487
 Poland, 410–12
 Prison Service (United Kingdom), 428–29, 431
 public libraries and unions, 241–42
 Servizio Bibliotecario Nazionale (Italy), 517*n*
 Spanish prisons, 462, 469–70*n*
 Swedish prison libraries, 479
 United States prisons, 492–93
- Feelings. *See* Emotions and feelings
- File formats, 629, 631, 643–44
- File recovery, 629, 631–32
- Financial aid. *See* Funding and grants
- Finding aids, 730–32
- First Nations Canadians
 library education, 340–41
 prison population, 387
 sacred materials, 580–81
- Fleischmann, K.R., 570
- Flextime and work hours, 105, 158, 180
- Flickr.com, 565, 674, 675, 681, **686–706**
- Floppy disk drives, 632
- Florida State University, College of Information, 118*t*, 120–21*t*
- Focus groups
 career paths to librarianship, 156–57, 165
 Librarian 2.0 research, 319–24, 321*t*
 Urban Library Summit (2008), 274–75, 276–82
- Folksonomies. *See* Tags and folksonomies
- Follett Company, 499
- Forced learners, 202–3
- Format obsolescence, 624
- Framework of Guidance for Building Good Digital Collections (NISO), 572–74, 573*t*
- France
 prison libraries, **544–62**
- Frankfurt Book Fair, 531

- Free Library of Philadelphia, 250, 278
 French, W.L., 258
 Friedman, B., 725
 Frisch, Michael, 635*n*
 Functional literacy, 431–32
 Funding and grants
 Center for Colorado & the West, 660
 community colleges, 223–24
 Digital Curriculum Laboratory, Simmons College, 616
 digitization projects, 709–10
 economic downturns, 64
 IMLS grants, 20–28
 Knowledge River students, 76–77
 library education, 115–17, 117*t*, 118*t*, 120–21*t*, 124
 prison libraries, 393–94, 433, 442–43, 463, 477, 478, 479–80, 481, 555, 558
 public libraries, 48, 249, 250
 Urban Library Program, 131
 workforce issues in libraries, 6, 148
 Future leave, 104
The Future of Human Resources in Canadian Libraries (report), 336–37
Future Proofing the Profession (CILIP report), 356
- G**
 Gachard, Louis Prosper, 711
 Gay and lesbian community
 An Archive of Feelings (Cvetkovich), 599
 diversity in librarianship, 114
 PennTags project, 598
 Gender issues
 academic libraries, 209, 211
 Australia library education, 195
 discrimination in cataloging, 591
 library education, 340–41
 prison population, 429*t*
 professional and staff differences, 291
 public libraries and unions, 239–40
 school librarians career paths, 177
 Urban Library Program, 135*t*
 workforce issues in libraries, 9, 13*f*, 216–17
 General Penitentiary Act (1979, Spain), 461
 Generalizability, 324, 744–45
 Generation X, in librarianship, 89, 94–95, 96–97, 100, 101–2, 103
 Generation Y, in librarianship, 94–95
 Geographic areas
 Australian health libraries research, 360*t*
 library salaries, 51, 52, 53*t*, 58–60, 61*t*, 62*t*, 63*t*
 Germany
 prison libraries, **520–43**
 GLBTQ. *See* Gay and lesbian community
 Gliwice detention center, 421
 Gloucester, HMP, prison, 440
 Gomez, Martin, 273
 Goodwill Computer Museum, 623, 626–35
 Gorman, M., 568–69
 Government education, 420–21
 Graduate assistantships, 77, 78, 152, 182, 628
 Graduate Library Institute for Spanish-Speaking Americans (GLISSA), 68, 75
 Graduation rates
 American Graduate Initiative, 224
 Knowledge River, 81, 83*t*
 Grants. *See* Funding and grants
 Graphic design, 693–94, 696*f*, 735, 738*f*, 744*f*
 Great Depression, 210–11
 Great War Archive, 701
 Grossfeld, J., 239, 250
 Groups, Web. *See* Online groups
 Guidance counselors, 173, 204
 Guides. *See* Standards and guidelines
 Gutsche, B., 315
- H**
 Hallam, G., 195
 Handheld mobile devices, 736
 Hanges, P.J., 257
 Hardware
 retrocomputing, 623–24, 625–27, 632, 634
 XO Box (laptop), 742–43
 Harer, John B., 265
 Harris, R., 192, 193*t*, 194
 Harris, V., 592
 Harris, Verne, 732
 Hartley, Jenny, 439

- Harvard Advanced Leadership Initiative, 104–5
- Harvey, R., 609
- Haverigg, HMP, prison, 435, 440
- Hawkins, Ernestine L., 129, 143
- Health care system, Australia, 350–55, 361*t*
- Health information
 Australian health libraries, **350–72**
 Knowledge River, 78
 user-created metadata, 594
- Health insurance benefits, 244–45
- Health Libraries Australia, 350–51, 354
- A Healthier Future for All Australians* (report), 352
- Hennepin County, MN, Public Library, 146
- Hevner, A., 723–24
- Hewlett, S.A., 92
- Hiring practices
 Urban Library Program, **128–46**
 urban public libraries, 280–81
- Hispanic Americans. *See* Latino Americans
- History
 academic libraries, 209–13
 Center for Colorado & the West, 652–60, 655–57*t*
 ClimateQUAL® (survey instrument), 260
 community colleges, 221–22
 computing, 625–27
 cultural history materials, 651–52, 687–88, 689–91, 700, 711, 713
 digital stewardship, 608–9
 diversity in librarianship, 68, 69
 finding aids, 731
 Flickr amateurs, 693–94
 Great War Archive, 701
 IMLS grants, 20
 KidSearch Canada, 733
 Knowledge River, 75–76
 library education in Australia, 190–91
 library staff competencies, 303
 Minneapolis-Saint Paul, 133–34
 prison libraries, 389–406, 410–12, 460–64, 475, 491–94, 509–12, 520–22, 527, 544–49
 public libraries and unions, 238–45, 246
- HistoryTrek, 733
- Hmong community, 132–33, 143
- Hobbyists
 Flickr amateurs, 689, 692–95
 photography, 675–76
 retrocomputing, 625–27
- Holland, J.L., 170
Holland Occupational Codes, Dictionary of, 176
- Hollander, J.A., 324–25
- Holocaust, World War II, 422
- Hooper-Greenhill, E., 666
- Hopper, Edward, 600–601
- Hours of operation, libraries, 417
- Human resources, 93–94, 398–99
- I
- Illinois
 Joliet Junior College, 221
 Southern Illinois University
 Carbondale, 151
 University of Chicago, Chapin Hall, 138
 University of Illinois, Graduate School of Library and Information Science, 224
- Illustration, 693
- Images
 Center for Colorado & the West, 652, 654, 655–57*t*
 Flickr amateurs, **686–706**
 National Archives in the Netherlands, 713–17
 as user interfaces, 565, **663–85**
- IMLS (Institute of Museum and Library Studies)
 Digital Curriculum Laboratory, Simmons College, 616
 Knowledge River, 67
 Laura Bush 21st Century Librarian Program, 20, 25–26, 214–15
 library education funding, 115–16, 118*t*
 library expenditures statistics, 47, 64–65
 Occupational Employment Statistics, 28–29
 Public Libraries Survey (PLS), 28
 Urban Library Program, 134
 Workforce Issues in Library and Information Science (WILIS 2 study), 41

- workforce statistics, 13*f*, 14–15, 18–19*t*, 20–26
- Implementation of Cultural Programs for Offenders under the Authority of the Criminal Justice System* (France), 548
- The Importance of the Library: A Survey of Prisoners' Reading Habits*, 535
- Incarceration. *See* Sentencing and incarceration
- Income levels
school librarians career paths, 176
- Indexing, 727
- Indiana University, School of Library and Information Science, 120–21*t*
- Information architecture, 734–38
- Information behaviors, 646*n*
- “Information Competency: An Initiative for Integrated Learning” (report), 231
- Information desk
Saint Paul, MN, Public Library, 142
- Information literacy, 231, 432
- Information packages, 610
- Information retrieval, 642, 708, 712, 723, 740
- Information seeking behaviors, 305, 723, 724, 738–41
- Inmate library workers, 418, 430, 466, 482, 504–5, 512, 524–25, 528, 554
See also Prisoner's rights
- Inspections, 434–36, 449
- Institutional knowledge, 101
- Inter-generational issues. *See* Age issues
- Interactivity, 668, 670*f*, 671–79, 701, 712, 714–15
- Interlibrary loan, 404, 454, 512
- International Children's Digital Library (ICDL), 732
- International Conference on Culture in Prison (France, 1985), 547
- International Federation of Library Institutions (IFLA), 514, 515
- International issues
education models, 357
health libraries, 355–58
library school students, 112
prison libraries, 383, 539, 542*n*
Urban Library Program, 135*t*
- Internet. *See* Web and Internet
- Internships, library education, 25
- Interpersonal skills, 100, 302–3, 307
- Interviews
Career Style Interview method, 172, 173
Life Story Interview method, 172
prison librarians, 398
public libraries and unions
research, 247
user interface design, 673
- Intranets, 404, 496
- Irvine, S.L., 240
- ISO 9000 quality standard, 710
- Isolation, 398, 475, 514
- Italy
Bologna educational model, 357
prison libraries, 509–19
- J
- Jackson, M., 92
- Jan, Isabelle, 546
- Japan
Japanese pottery, 593
prison collections, 446–59
- Japan Federation of Bar Associations, 452
- Jews, Holocaust exhibit, 422
- Job descriptions, 243
- Job satisfaction
Australian health libraries research, 367
Workforce Issues in Library and Information Science (WILIS 2 study), 34–35, 39, 39*t*
- Job searching, 419–20, 437, 507
- Johnson, C., 239–40
- Joint Information Systems Committee (JISC), 702
- Joliet, IL, Junior College, 221
- Journals and magazines
Chronicle of Higher Education, 231
Journal of Librarianship and Information Science, 401
library expenditures, 45–46, 47*t*
Library Journal, 212
Library Trends, 1–2
prison libraries, 414, 422
Prison Libraries Journal, 443*n*
Progressive Librarian, 245
Public Libraries, 239–40
Ristretti Orizzonti (Limited Horizons, journal), 511
“Wartime Personnel Problems in Libraries” (article), 211

- K
- Kahn, P.H., 725
- Karp, R., 226
- Kart00 search engine, 737
- Kenney, Anne, 265
- Keyword searching, 673, 682
- KidSearch Canada, 733
- Kim, Daniel, 331, 332*f*
- King, D.L., 316
- King, William Davies, 598
- King Research Study, 213
- Klodzko prison, 421
- Knowledge
 - cultural heritage materials, **650–62**, **663–85**
 - prison libraries, 422–23
 - professional and staff differences, 290
 - retrocomputing, 633
- Knowledge bases, 563
- Knowledge River, **67–87**
- H. Ch. Kofoed Association for Social Work, Rehabilitation, and Integration, 422
- Kraus, L.A., 107
- Krueger, R.A., 319
- L
- La Valette, Italy, prison, 510–11
- LaGuardia Community College, 228
- Lang, Jack, 546
- Languages
 - Australian library education, 198
 - prison library materials, 404, 413, 484, 539
 - Tropenmuseum web site, 676
- Large, A., 733
- Las Animas County, CO, 655–57*t*
- Latino Americans
 - Center for Colorado & the West, 653–58, 655–57*t*
 - Knowledge River, **67–87**
 - library education faculty, 113–14
- Laura Bush 21st Century Librarian Program, 20, 25–26, 214–15
- Law libraries
 - Canadian prison libraries, 397
 - law librarian 2.0, 317
 - United States prison libraries, 492–94, 501–2
- Leadership
 - Harvard Advanced Leadership Initiative, 104–5
 - Knowledge River, 80
 - library education, 343
 - professional and staff differences, 303
 - urban public libraries, 274
 - Workforce Issues in Library and Information Science (WILIS 2 study), 40
 - See also* Administration and management
- Learning
 - diversity in librarianship, 69
 - experimental learning, 564, 617
 - learning resource centers, 222
- Leave from work. *See* Vacation and leave
- Legacy computing, 625
- Legal information. *See* Law libraries
- Legal issues
 - confidential information, 580
 - Polish prisons, 410, 411–12
 - transformative works, 574
 - See also* Prisoner's rights
- Legislation
 - Age Discrimination in Employment Act (1967), 94
 - Commissioner's Directive 500-3-01 (1982, Canada), 395
 - Constitution, U.S., 501
 - Criminal Procedure Code (France), 547
 - Federal Penal Code (Germany), 540*n*
 - General Penitentiary Act (1979, Spain), 461
 - Italian prisons, 517*n*
 - Library Services and Construction Act (1966), 492
 - Native American Graves Protection and Repatriation Act (NAGPRA), 581, 583
 - New Act (Prison Law, Japan), 448–49, 454, 456–57
 - Norwegian Public Library Act (1985), 477–78
 - Pendleton Civil Service Reform Act (1883), 242
 - Spanish prisons, 463, 469–70*n*
 - United Kingdom prison libraries, 428–30, 443*n*
- Levels of Perspective Models* (Kim), 331, 332*f*
- Lewis v. Casey* (1996), 493, 501

- LexisNexis (legal information), 502
 LGBTQ issues. *See* Gay and lesbian community
- LibQUAL survey instrument, 258
- Librarian 2.0, **315–35**
- Librarians
- Brambilla, Amelia, 515
 - Bremer, Cathy, 249–50
 - Chericoni, Lucia, 515
 - Cohen, Laura, 317
 - Cullen, J., 317–18
 - Gomez, Martin, 273
 - Gorman, M., 568–69
 - Kenney, Anne, 265
 - King, D.L., 316
 - Mackenzie, Christine, 316
 - Maisano, Chris, 251
 - Morosini, Ida, 515
 - Peltier-Davis, C., 317
 - Quinn, Jim, 250
 - Rempel, Kim, 406–7
 - Saint-Onge, Michael, 317
 - Stone, Roy, 249
 - Tooley, Mary Joan, 357
 - Wells, Michael, 249
- Librarianship
- academic libraries, 209–10, 217
 - career path to, 158–59, 161, 168–69, 176–77, 179, 183, 184
 - collection development, 572, 688
 - community colleges, 234
 - cultural heritage institutions and users, 563, 566, 583–84, 651–52, 659
 - definition, 26*n*
 - demographics, 68
 - diversity in, 72, 110, 129, 137
 - health libraries, Australia, 353–58, 359, 365*t*, 367, 368–70
 - Knowledge River, 67
 - organizational change, 256–57
 - personal digital information, 637–38, 644–45
 - in prisons, 385, 399, 406–7, 433, 442, 446–47, 453–54, 487, 491, 495, 503, 509–10, 517, 521, 526–27, 533, 545, 557–58
 - professional and staff differences, **288–314**, 399
 - public libraries, 237–38, 248, 270–71, 278, 280, 283–84
 - skills and competencies, **315–35**
 - social media and, 708–9
 - training gaps, **336–49**
 - Urban Library Program, 136
 - user-centered design, 721, 746–47
 - user-created content, 699, 707
 - vocational training in Australia, 188
 - workforce statistics, 7, 8*t*, 9, 10–11*t*, 12*t*, 13*f*, 14*t*, 16–17*t*, 18–19*t*
 - See also* Workforce issues in libraries
- Libraries Connect Communities 3* (report), 48
- Libraries-Knowledge Commons, Meeting Place and Cultural Arena in a Digital Age* (Norway, report), 483
- Libraries Outside Themselves (project), 511
- Library education
- age issues in librarianship, 89
 - curricula, 68, 116
 - digital stewardship, 564, 607, 613–19
 - diversity in librarianship, 71–74
 - faculty diversity, **109–27**
 - health libraries, Australia, 353–58
 - IMLS funding, 20–28
 - prison libraries, 441–42
 - professional and staff differences, 305–6
 - retrocomputing preservation, 628–35
 - school librarians, 167–68, 181
 - training gaps, **336–49**
 - Urban Library Program, **128–46**
 - urban public libraries, 277–78
 - U.S. programs, 42*n*
 - vocational training in Australia, **188–207**
 - See also* Doctoral programs, library science; Masters degree, library science
- Library instruction, 226, 230–31
- Library Journal*, 212
- Library of Congress, 700–701
- Library programming, prisons, 391, 397, 399, 405–6, 418–23, 438–41, 485–86, 504–5, 531, 549–50, 555–57
- Library Reform 2014 (Norway, report), 483
- Library Services and Construction Act (1966), 492
- Library staff and technicians
- Australian health libraries research, 363

Library staff and technicians

(continued)

- Australian vocational training, 197*t*
- career development, 150, 159
- community colleges, 226
- prison libraries, 396, 399, 417–18, 430, 436, 441–42, 487, 491, 504–5, 515, 524–25, 554
- professional and staff differences, **288–314**, 399
- public libraries and unions, 241, 248, 249–50
- Saint Paul, MN, Public Library, 132–33, 134, 140
- salaries, 50, 51*t*, 53, 54*t*
- training gaps, **336–49**
- workforce statistics, 7, 8*t*, 9–10, 10–11*t*, 14*t*, 16–17*t*, 18–19*t*
- See also* Staffing levels
- Library Standards for Adult Correctional Institutions* (ALA), 493
- Library Standards for Juvenile Correctional Institutions* (ALA), 493
- Library Support Staff Certification Project, ALA (LSSCP), 294, 295
- Library Trends* (journal), 1–2
- Library users
 - community colleges, 230
 - focus on satisfaction, 257
 - professional and staff differences, 304–5, 310
 - relationship with librarian 2.0, 328
 - school librarians career paths, 179
 - urban public libraries, 277
- Lieber, Claudine, 549–50, 557
- Life Story Interview method, 172
- Life themes, 171
- Lifelong learning, 326–27
- Links, Web, 677, 681
- Lists, poetic, 601–3
- Literacy programs, 431–32, 437, 505–6
 - See also* Reading
- Lloyd, A., 651–52
- Local resources, 569, 639, 640, 652–60
- Loest, Erich, 531
- Look, Maria, 534–35
- Los Alamos National Laboratory, 578
- Los Angeles Public Library, 249
- Lost and damaged materials, 437
- Lowry, Charles, 260

M

- MacCormick, Austin, 492
- Mackenzie, Christine, 316
- Maintenance
 - digitized content, 709–10
 - prison library materials, 525
 - XO Box (laptop), 743
- Maisano, Chris, 251
- Mandate. *See* Mission and goals
- Manovich, Lev, 715
- Maori artifacts, 591
- March, S., 723–24
- Marketing and outreach
 - Australian library education, 203–4
 - community college libraries, 233
 - Flickr amateurs, 702
 - Great War Archive, 701
 - library education, 347
 - prison library services, 537–38, 541*n*
 - prison reading programs, 485–86, 511
 - professional and staff differences, 311
 - school librarians career paths, 181
 - Tropenmuseum, Amsterdam, 681
- Maryland
 - prison libraries, 496, 506
 - University of Maryland, 120–21*t*, 260, 643
- Massachusetts
 - Simmons College, 616–19, 618*f*
- Masters degree, library science
 - age issues in librarianship, 90*f*, 91*f*
 - Australian health libraries research, 360*t*, 361
 - diversity in librarianship, 112
 - IMLS grants, 21
 - library training gaps research, 338–44, 345–46
 - professional and staff differences, 289
 - recent graduates, 2–3
- Matarasso, Francois, 710
- Matarazzo, J.M., 213
- McEwan, Monika, 400–401
- Media and popular culture
 - community colleges, 225
 - urban public libraries, 277
- Medical Libraries Association, 357
- Meetings
 - ClimateQUAL® (survey instrument) research, 260

- French prison workshops, 556–57
public library union negotiations, 241
Urban Library Summit (2008), 272, 274–75
- Memory
cultural history materials, 651–52, 654–58
Flickr amateurs, 694, 700–701
personal digital information, 642
transaction in society, 575–76
user-created metadata, 599, 716–17
- Mental health, prisoners, 429*t*, 432
- Mentoring
age issues in librarianship, 101, 102
diversity in librarianship, 71–73
Knowledge River, 80, 82
school librarians, 177–78
- Metadata
collection development, 573*t*
fanfiction archives, 577
Goodwill Computer Museum holdings, 631
historic images, 654, 655–57*t*
user-created, 565, 582, **588–606**, 696–97, **707–20**
- Methodology
ALA-APA salary survey, 65*n*
Australian health libraries, 358–59
Australian library education research, 197–201
career paths to librarianship research, 150–52, 160, 171–74
Librarian 2.0 research, 319–25, 321*t*, 331–32
library salaries research, 44
library school faculty research, 114–23
library training gaps research, 337–41
library user satisfaction, 258–59
library workforce statistics, 15–16, 20, 27–28
Peat Marwick Report (Canadian prisons), 394–95
professional and staff differences, 293–97, 307–14
public libraries and unions research, 246–50, 253–55
Urban Library Program, 132
user-created images research, 691–700
- Workforce Issues in Library and Information Science (WILIS 2 study), 23, **30–42**, 42*n*
- Michigan
Detroit Public Library, 240, 249
University of Michigan, 120–21*t*
Urban Library Summit (2008), 272
Wayne State University, 272
- Microprocessors, 626
- Milan, Italy, 511–12, 513–14, 515
- Minnesota
Hennepin County Public Library, 146
Minneapolis-Saint Paul, 133–34
Saint Paul Public Library, 128, 129, 132–33, 140–42, 143, 146
St. Catherine University, 128, 129
- Mission and goals
cultural heritage institutions, 717
Goodwill Computer Museum, 628
IMLS grants, 21
prison libraries, 395, 412–13, 431, 496, 497, 513, 517*n*, 548, 549
public libraries, 645
value systems, librarianship, 571–74
vocational training study, 197
See also Strategic plans
- MLS. *See* Masters degree, library science
- Mobile devices, 736
- Models
Bologna, Italy, educational model, 357
cultural competence, 70
German prison libraries, 524–25
Knowledge River, 69, 75–81, 82–83
library education, 74*f*
library service, 384, 389–90
punitive prison model, 410
Spanish prison libraries, 461–64
- Moderators, online groups, 676
- Money, 602
- Monza, Italy, 514–15, 516
- Morgan, D.L., 323
- Morosini, Ida, 515
- Morrison, Perry D., 208, 210
- Mosley, P.A., 101
- Mothers, 175
- Motivation, job
Australian libraries, 195
school librarians, **166–87**
- Münster Prison Library, Germany, 520, 527–40, 528, 529

- Museums
 cataloging, 592
 digital collections, 570
 images user interfaces, **663–85**
 library education, 25
 online museums, 565
 retrocomputing preservation,
623–36
 sacred materials, 576, 581
 value systems, 571
 Victoria and Albert Museum, 440
See also Cultural heritage institutions
- N
- Narrative research, 171–72
- Nason, C.M., 389–94
- Nason Report (1981, Canadian prison libraries), 389–94, 398
- National Archives in the Netherlands, 713–17
- National Center for Education
 Statistics (NCES), 14, 15, 18–19*t*,
 27, 29, 45–46, 53, 222
- National Council for Vocational
 Education Research (Australia),
 196
- National E-Health Strategy, Australia,
 353–54
- National economy. *See* Economic
 conditions, national
- National Health and Hospitals Reform
 Commission, Australia, 352
- National Historical Publications and
 Records Commission, 616
- National Leadership Grant program
 (IMLS), 20
- National library, Belgium, 711
- National Library of Wales, 701
- National Literacy Trust (UK), 439
- National Science Foundation funding,
 115–16, 117*t*
- National Year of Reading (Japan), 457
- Native American Graves Protection
 and Repatriation Act (NAGPRA),
 581, 583
- Native Americans
 Knowledge River, **67–87**
 library education faculty, 113–14
 sacred materials, 580–81
See also First Nations Canadians
- Navarrete, T., 682
- Nebraska
 University of Nebraska-Lincoln
 Libraries, 150
- Negotiation, union. *See* Collective
 bargaining
- The Netherlands, 669*f*, 670*f*, 674–79
 National Archives in the
 Netherlands, 713–17
 still-life paintings, 599
 Tropenmuseum, Amsterdam, 565,
 664–65, 674
- Networks, computer, 499, 502, 671
- New Act (Prison Law, Japan), 448–49,
 454, 456–57
- New Jersey
 Rutgers, School of Communication
 and Information, 120–21*t*
- New York
 Brooklyn Public Library, 251
 City University of New York, 227
 Cornell University Library, 256, 578,
 582
 LaGuardia Community College, 228
 New York Public Library, 238–39
- New York Public Library, 238–39
- Newspapers, 414, 422, 451
- neXus (project, 2008), 195, 359
- Non-MLS Public and Academic: A Survey
 of Library Positions Not Requiring
 an ALA-Accredited Master's Degree
 (report)*, 49–50
- Non-profit organizations
 An Archive of Our Own, 577
- North American Industry
 Classification System (NAICS), 7,
 10–11*t*, 12*t*, 26*n*
- North Carolina
 Central Piedmont Community
 College Libraries, 229
 community colleges, 223
 University of North Carolina, 117*t*,
 118*t*, 120–21*t*
- Workforce Issues in Library and
 Information Science (WILIS
 study), 2–3, 150
- North Rhine-Westphalia, Germany,
 523–40
- Norway
 prison libraries, **473–89**
- Norwegian Correctional Services
 Administration, 482
- Norwegian Public Library Act (1985),
 477–78

Nourse, L.M., 211
Novik, Naomi, 576

O

OAIS Reference Model (curation standard), 610
Objects, collection development, 573*t*
Occupational Employment Statistics, 28–29
Older employees. *See* Age issues
Olson, Hope, 591
Ombudsmen, 436, 443
Ómnia Project (Spain), 470
One Laptop per Child initiative, 742–43
Online courses
 community colleges, 232
 Knowledge River, 79
 library education, 21–22, 36
 See also Web-based Information Science Education (WISE)
Online groups
 Australian Library and Information Association (ALIA) Health e-list, 367–68
 Flickr, 691–92, 695, 697, 698*t*
 PRISON-L discussion list, 498
 Tropenmuseum, Amsterdam, 676, 678
 user-created metadata, 604
Online museums, 565, 687–88, 689, 711–12, 729–30
Open-source software, 619
Opera prison, Italy, 511–12
Operation of Libraries and the Development of Reading Programs in Correctional Facilities (France), 548
Oral histories, 658
Organization for Transformative Works, 576
Organization of information
 art museums, 593
 personal digital information, 641–42, 643, 690, 727–28
Organizational change, 256, 264
Organizational culture, 274
Organizing, union, 247–48
Oshkosh, WI, Correctional Institution, 505–6
Out for Life (project), 507
Outreach. *See* Marketing and outreach
Ovalle, Carlos, 633

P

Pacific Region Multi-Lingual Collection (Correctional Service of Canada), 404
Padova, Italy, 511
Paperbacks, 693, 696*f*
Paraprofessionals. *See* Library staff and technicians
Parent institutions
 community college libraries, 229
 prison libraries, 395, 412, 461–62, 486, 495
Parents, influence on school librarians, 174–75
Park, J., 723–24
Part-time employment
 Australian health libraries research, 362*t*
 bridge jobs, 104
 community college faculty, 228–29
 public libraries and unions, 249–50
Participatory design, 732–34
Partnership grants, 124
Pearce, S.M., 593
Peat Marwick Report (1984, Canadian prisons), 394–400
Pedagogy, 564, 607–22
Peer review, 575, 576–77
Peltier-Davis, C., 317
Penalties That Help (Norway, report), 482
Pendleton Civil Service Reform Act (1883), 242
Pennsylvania
 Drexel University, 117*t*, 118*t*
 Free Library of Philadelphia, 250, 278
 University of Pittsburgh, 120–21*t*, 739*f*
PennTags project, 594, 598, 600
Perception, interface design, 736–37, 738*f*
Performance issues (employment), 137
Performances, prison library programs, 421
Personal collecting, 564, 593, 598–99, 625–26, 692–95, 729–30
Personal expressive bibliography, 588–606
Personal finance, 92
Personal information behaviors, 646*n*, 738–41

- Personal information management (PIM), 638
- Personal information sharing, **637–49**, 715
- Personalities
 librarian 2.0, 329
 urban public librarians, 278–79
 vocational personalities, 169–70, 174, 176–77
- Phased retirement, 104
- Philadelphia, Free Library of, 250, 278
- Philosophers
 Popper, Karl Raimund, 333
- Photography
 history of, 694
 photo sharing, 675–76
- Photos. *See* Images
- Picketing, 245
- Pima County, AZ, 76
- Ping Pong Stories (UK), 440
- Pingaud, B., 546
- Pisa, Italy, 514–15
- Plagiarism, 576
- Planning
 prison libraries, 400, 498, 530
 Saint Paul, MN, Public Library, 141
- Poetry, 601–4
- Poland
 prison libraries and collections, **409–26**
- Policies, libraries, 309, 311, 432–34, 449, 503, 504, 551–57, 571, 577, 676
- Political issues
 One Laptop per Child initiative, 742–43
 Poland, 410–11
- Poole, C., 224
- Pop culture. *See* Media and popular culture
- Pop-out designs, 737, 738*f*
- Popper, Karl Raimund, 333
- Population
 American Community Survey, 27–28
 diversity in librarianship, 68
 ratio of libraries to, 13–14, 16–17*t*
 Scandinavia, 474
- Portraits, 656*t*
- Possevino (bibliography), 595
- Posters, 405–6
- Pottery, 593
- Poverty, urban public libraries, 271, 278, 283
- Premier League Reading Stars, 440
- Preservation
 analog vs. digital formats, 612–13*t*, 613
 computer hardware and software, 627, 629
 cultural heritage materials, **650–62**
 definitions, 608–9
 library education, 614
 personal information, 639
See also Digital preservation
Pretty Penny (Hopper), 600–601
- Price. *See* Costs
- Pricing models, 233
- Primary Research Group, 231
- Print vs. electronic formats
 collection development, 569, 570
 community college libraries, 233
 law information, 501
 library expenditures, 46, 47*t*
 user input, 713
- PRISON-L discussion list, 498
- Prison libraries and collections,
 383–84
 Canada, **386–408**
 France, **544–62**
 Germany, **520–43**
 Italy, **509–19**
 Japan, **446–59**
 Poland, **409–26**
 Scandinavia, **473–89**
 Spain, **460–72**
 United Kingdom, **427–45**
 United States, **490–508**
- Prison Libraries Group (CILIP), 431–32, 443*n*
- Prison Libraries Journal*, 443*n*
- The Prison Library-A Source for Greater Quality of Life? (project), 486
- Prison Library Department (Germany), 527
- Prison Library Specification* (UK standard), 432–33
- Prison Library Support Group (Germany), 530–31
- Prison Service (United Kingdom), 428–29, 431
- Prisoners' Right to Read (ALA policy), 503

- Prisoner's rights
 Germany, 522, 540*n*
 Italy, 510
 Japan, 448, 455
 Norway, 477–78
 Sweden, 479
 United Kingdom, 428–29
 United States, 492–93, 501, 503
- Privacy issues, 641
- Private vs. public funding
 community colleges, 223–24
 public libraries, 239
- Privatization, prisons, 432, 454–55
- Professional associations
 American Association of Museums, 571
 Association of Prison Libraries (Italy), 514
 Associazione Italiana Biblioteche (AIB), 514
 Australian education system, 191
 Books for Everyone, 484
 diversity in librarianship, 130
 H. Ch. Kofoed Association for Social Work, Rehabilitation, and Integration, 422
 Health Libraries Australia, 350–51, 354
 International Federation of Library Institutions (IFLA), 514, 515
 Japan Federation of Bar Associations, 452
 Joint Information Systems Committee (JISC), 702
 Medical Libraries Association, 357
 The Shannon, 440
 Society of American Archivists, 571
 Workforce Issues in Library and Information Science (WILIS 2 study), 40, 41*t*
See also American Library Association (ALA)
- Professional development. *See* Career development
- Professionalism, 289–90
See also Librarianship
- Professors
 King, William Davies, 598
Progressive Librarian, 245
 Progressivism, 248
- Promotions, community college librarians, 227
- Property taxes, 249
- Provenance
 metadata quality, 711
 retrocomputing preservation, 633
- Psychology, vocational, 169–71
- Public libraries
 Denver, CO, Public Library, 655–57*t*
 personal digital information, **637–49**
 and prison libraries, 389, 406, 428, 433, 451, 454, 464, 468, 476, 478, 506, 511, 523, 524, 532, 546, 553–54, 558
 salaries, **43–66**
 unions, **237–55**
 Urban Library Program, **128–46**
 workforce competencies, **269–87**
 Workforce Issues in Library and Information Science (WILIS 2 study), 39
 workforce statistics, 15
- Public Libraries* (journal), 239–40
- Public Libraries Survey (PLS), 28
- Public schools, 167
- Publications
An Archive of Feelings (Cvetkovich), 599
Best Practice Guidelines for Digital Collections, 643
 Carmina Burana (list), 602
Dictionary of Holland Occupational Codes, 176
Levels of Perspective Models (Kim), 331, 332*f*
Stop Talking, Start Doing (Reese, Hawkins), 129
Toe by Toe (reading manual), 440
- Publishing
 community college faculty, 225–26
 prisoners' writing, 422, 511
- Punitive prison model, 410
- Q
- Qualifications. *See* Accreditation; Skills and competencies
- Questions and answers
 Australian health libraries research, 364
 Australian library education research, 197–98
 career paths to librarianship survey, 151, 153*f*, 162–65

- Questions and answers (*continued*)
 community college librarians, 230
 Japanese prisoners, 452–53
 Librarian 2.0 research, 322
 public libraries and unions
 research, 246, 253–55
 Saint Paul, MN, Public Library, 142
 Quinn, Jim, 250
- R
- Race and ethnicity
 definition, 70–71
 diversity in librarianship, 68
 Knowledge River, 75–84
 library education, 340–41
 Urban Library Program, 135*t*
 user-supplied metadata, 600
 workforce issues in libraries, 9, 13*f*
- Rahimi, Atiq, 556
- Rainey, L., 192, 193*t*, 194
- Ram, S., 723–24
- Ravenna, Italy, 511
- Reader's advisory services, 313–14
- Reading
 prison reading groups, 421–22,
 422–23, 438–41, 457, 484–85,
 505–6, 531, 556
 prisoners, 447, 453, 455, 463, 492,
 510, 521, 530, 535–36, 537, 545,
 548, 551–57
 school librarians career path,
 178–79
- Reading Champions (UK), 439
- Recent MLS graduates
 age issues in librarianship, 89–93
 Australian library education
 research, 197–98
 Knowledge River, 83*t*
 Workforce Issues in Library and
 Information Science (WILIS
 study), 2–3, 33, 37, 38*t*, 150,
 215–17
- Recidivism, 428
- Recommendation for the Treatment of
 Inmates and Detainees* (Japan), 452
- Recovery, data files, 629, 631–32
- Recruitment
 academic libraries, 214–15
 community college librarians,
 224–26
 diversity in librarianship, 71–73,
 123–24, 148
- IMLS grants, 22
 library education, 341–42
 prison libraries, 392
 school librarians, 166–87
 student workers, 149, 155*f*
 Urban Library Program, 134, 139,
 141–42
 urban public libraries, 277, 278
 vocational training in Australia,
 188–207
 workforce issues in libraries, 3–4
- Recycling, 626, 634
- Reese, Gregory L., 129, 143
- Reference services
 community college librarians,
 229–30
 information seeking behaviors,
 739–40
 prison libraries, 405
 professional and staff differences,
 310
 public libraries and unions, 241
- Reflective designers, 746
- Reform
 Italian prisons, 510
 Japanese prisons, 447–48
 Norwegian prisons, 483
 Polish prisons, 410
 Spanish prisons, 460
- Rehabilitation, prisoners, 409, 410,
 411, 419–20, 422, 424, 482, 491
- Reintegration, prisoners, 465, 506
- Religious and sacred materials
 Native American artifacts, 576,
 580–81
 Possevino (bibliography), 595
 prison libraries, 475, 491, 521
- Relocation
 career path to librarianship, 159
 Knowledge River students, 80–81
 urban public libraries, 279
- Remote access, 230
- Rempel, Kim, 406–7
- Repair, hardware, 627
- Report on the Extension of Library Services:
 Hospitals, Prisons, Businesses*
 (France), 546
- Reports
*The Age Demographics of Academic
 Librarians: A Profession Apart*, 213–14
*Analysis, Correctional Service of
 Canada Institutional Library*

- Service: Current Status, Issues and Recommendations*, 400–401
- Demographic Change in Academic Librarianship*, 214
- Digitisation, Curation and Two-Way Engagement, 702
- The Future of Human Resources in Canadian Libraries*, 336–37
- Future Proofing the Profession (CILIP)*, 356
- A Healthier Future for All Australians*, 352
- The Importance of the Library: A Survey of Prisoners' Reading Habits*, 535
- “Information Competency: An Initiative for Integrated Learning,” 231
- Libraries–Knowledge Commons, Meeting Place and Cultural Arena in a Digital Age* (Norway), 483
- Libraries Connect Communities 3*, 48
- Library Reform 2014 (Norway), 483
- Nason Report (1981, Canadian prison libraries), 389–94, 398
- neXus (2008), 195
- Non-MLS Public and Academic: A Survey of Library Positions Not Requiring an ALA-Accredited Master's Degree*, 49–50
- Peat Marwick Report (1984, Canadian prisons), 394–400
- Penalties That Help (Norway), 482
- Report of a National Review of NHS Health Library Services in England: from Knowledge to Health in the Twenty-first Century*, 357
- Report on the Extension of Library Services: Hospitals, Prisons, Businesses* (France), 546
- Retirement Confidence Survey* (2009), 92
- Retirement Fitness Survey* (2009), 91–92
- Towards a New Policy on Books and Reading* (France), 546
- Research
- academic librarianship, 210–11, 211–13
 - academic research, 698, 699–700
 - age issues in librarianship, 91–93, 95
 - ALA-APA salary survey, 49–52
 - ALA Public Library Funding and Technology Access Study, 48
 - Australian health libraries, **350–72**
 - boundary objects, 570
 - Broadly-Preston, J., 369
 - career paths to librarianship, 149–57, 160, 168–69, 171–83
 - ClimateQUAL® (survey instrument), 260–61
 - community college faculty, 225–26
 - community college libraries, 233–34
 - digital stewardship, 609, 614, 615–16
 - diversity in librarianship, 69, 130–31
 - ethnography, 665
 - King Research Study, 213
 - Librarian 2.0 traits, 316–23, 316–27
 - library education faculty, 110, 111–16, 124, 125
 - library expenditures, 47, 64–65
 - library training gaps, **336–49**
 - library user satisfaction, 258–59, 259*f*
 - library workforce statistics, 7, 8–9, 14–15, 20, 24, 27–28
 - Pearce, S.M., 593
 - prison libraries, 450–51, 463–64, 510
 - prison reading, 535–36
 - professional and staff differences, 292, 293–303, 307–14
 - public libraries and unions, 245–50
 - salaries, 44
 - user-centered design, 723–24, 726, 735, 745
 - user comments, 713
 - user-created images, 690, 691–700, 703
 - vocational training in Australia, 192–203
 - Workforce Issues in Library and Information Science (WILIS 1 study), 208, 215–18
 - Workforce Issues in Library and Information Science (WILIS 2 study), 2–3, 22–23, **30–42**
 - Workforce Issues in Library and Information Science (WILIS 3 study), 41
 - youth job programs, 138

Researchers

- Abbott, A., 291
 Aiken, J., 257
 Applegate, Rachel, 245
 Artinian, Barbara, 400–401
 Balderrama, S.R., 130
 Balsamo, Luigi, 595
 Barreau, D., 642
 Barreau, J.C., 546
 Bell, C.H.J., 258
 Bishop, A.P., 723
 Block, Peter, 610–11
 Booth, A., 358
 Borning, A., 725
 Boutillier, Sandra, 401
 Cameron, Fiona, 600, 603
 Campbell, D.G., 728
 Capobianco, S., 97
 Carroll, M., 203
 Chan, Helen, 401
 Chavigny, Dominique, 549–50, 557
 Chen, X., 257
 Costello, Kaitlin Light, 615–16
 Curry, Ann, 401
 Davis, D.M., 92–93
 Davis, N.M., 97
 Deal, J.J., 96–97
 Druin, Allison, 732
 Duff, W., 592
 Duff, Wendy M., 732
 Elbow, Peter, 596
 French, W.L., 258
 Friedman, B., 725
 Frisch, Michael, 635*n*
 Grossfeld, J., 239, 250
 Gutsche, B., 315
 Hallam, G., 195
 Hanges, P.J., 257
 Harer, John B., 265
 Harris, R., 192, 193*t*, 194
 Harris, V., 592
 Harris, Verne, 732
 Hartley, Jenny, 439
 Harvey, R., 609
 Hawkins, Ernestine L., 129, 143
 Hevner, A., 723–24
 Hewlett, S.A., 92
 Holland, J.L., 170
 Hollander, J.A., 324–25
 Hooper-Greenhill, E., 666
 Irvine, S.L., 240
 Jackson, M., 92
 Jan, Isabelle, 546
 Johnson, C., 239–40
 Kahn, P.H., 725
 Karp, R., 226
 Kim, Daniel, 331, 332*f*
 Kraus, L.A., 97
 Krueger, R.A., 319
 Large, A., 733
 Lieber, Claudine, 549–50, 557
 Lloyd, A., 651–52
 Mackenzie, Christine, 316
 Manovich, Lev, 715
 March, S., 723–24
 Matarazzo, J.M., 213
 McEwan, Monika, 400–401
 Morgan, D.L., 323
 Morrison, Perry D., 208, 210
 Mosley, P.A., 101
 Nason, C.M., 389–94
 Navarrete, T., 682
 Nourse, L.M., 211
 Olson, Hope, 591
 Ovalle, Carlos, 633
 Park, J., 723–24
 Pingaud, B., 546
 Poole, C., 224
 Rainey, L., 192, 193*t*, 194
 Ram, S., 723–24
 Reese, Gregory L., 129, 143
 Ritchie, A., 353
 Russell, K., 256–57
 Savickas, Mark L., 169–70, 173
 Scheef, D., 101–2
 Shamdasani, P.N., 319
 Sherbin, L., 92
 Shiller, P., 92
 Sosnovich, E., 92
 Star, S.L., 723
 Stephens, D., 256–57
 Stewart, D.W., 319
 Sumberg, K., 92
 Sumner, R., 192, 193*t*, 194
 Super, Donald E., 171
 Tami, M.T., 103
 Thielfoldt, D., 101–2
 Turvey, Sarah, 439
 Vredenburg, K., 726
 Vygotsky, L., 69
 Weigand, W.A., 291, 292
 Wilder, S.J., 213–14
 Williams, J.C., 103
 Wolf, Kris, 401

- Reservations, Native American, 78, 82
 Restoration, of hardware systems, 632
 Retention
 academic libraries, 214
 age issues librarianship, 88
 community college librarians,
 224–26
 diversity in librarianship, 71–73
 Knowledge River, 80–81
 Retirement
 academic librarians, 215, 217
 age issues in librarianship, 89–93,
 104, 167, 213
 library workforce statistics, 12
 school librarians, 180
 urban public libraries, 281
Retirement Confidence Survey (2009,
 report), 92
Retirement Fitness Survey (report, 2009),
 91–92
 Retrocomputing, 564, **623–36**
 Rhone-Alps region, France, 551–57
 RIASEC typology (psychology), 170, 174
Ristretti Orizzonti (Limited Horizons,
 journal), 511
 Ritchie, A., 353
 Rochester, HMP, prison, 440
 Rome, Italy, 511, 517*n*
 Roylance, Nicole, 600–601
 Russell, K., 256–57
 Rutgers, School of Communication
 and Information, 120–21*t*
- S
- Sacred materials. *See* Religious and
 sacred materials
 Safety issues, 244, 407
 Saint-Onge, Michael, 317
 Saint Paul, MN, Public Library, 128,
 129, 133–34, 140–42, 143, 146
 Salaries
 academic librarians, 216–17
 age issues in librarianship, 99
 ALA research, 210
 Australian health libraries research,
 363, 363*t*
 community college librarians, 226
 gender discrepancies, 239–40
 librarians in non-library settings, 38
 library budgets, 3, **43–66**
 public libraries and unions, 243–44
 school librarians, 180
- San Francisco Public Library, 241,
 249–50
 San Vittore prison, Italy, 511–12
 Sardinia, Italy, 512
 Satisfied workers. *See* Employee
 satisfaction
 Savickas, Mark L., 169–70, 173
 Scandinavia
 prison libraries, **473–89**
 Scanning, 694
 Scheef, D., 101–2
 Schlink, Bernhard, 531
 Scholarships
 IMLS grants, 26
 Web-based Information Science
 Education (WISE), 21–22
 School librarians
 career path to librarianship, **166–87**
 professional and staff differences, 291
 School Library Media Centers
 Survey, 29
 Workforce Issues in Library and
 Information Science (WILIS 2
 study), 39
 workforce statistics, 15
 Schools, in prisons, 462, 465–66
 Science
 science information, 575, 578–79
 scientific education, Australia, 190,
 361, 361*t*
 Scotland
 prisons, 429
 Search engines, 737
 Search strategies
 images interfaces, 673
 information retrieval, 738–41
 personal digital information, 643
 search terms, 116, 669*f*, 682, 728,
 737
 Seattle Art Museum, 588–89, 592–97,
 599–602
 Security issues
 confidential information, 580
 prison libraries, 385, 499
 Selection
 cultural history materials, 651–52,
 709
 Flickr groups, 692–95
 Great War Archive, 701
 personal digital information, 642
 prison libraries, 391–92, 413, 503, 504
 Seattle Art Museum, 592–93

- Self-assessments, 435
- Self-concept, vocational, 175
- Self-knowledge, 208
- Seminars, 534
- Sentencing and incarceration
Canada, 388, 410–11
Spain, 465, 470*n*
See also Prison libraries and collections
- Serials. *See* Journals and magazines
- Service Employees International Union (SEIU), 243, 249–50
- Service learning, 74
- Service mentality
public libraries and unions, 248
school librarians, 179
- Service models, prison libraries, 384, 389–09, 487
- Servizio Bibliotecario Nazionale (Italy), 517*n*
- Shamdasani, P.N., 319
- The Shannon (reading advocates), 440
- Sharing, data
digital curation, 24
images, 674, 690
personal information, 637
- Shaw, Stephen, 443
- Sherbin, L., 92
- Shiller, P., 92
- Short Story Reading Challenge (UK), 440–41
- Siedlce prison, Poland, 420
- Significance, cultural history materials, 651–52, 658–59
- Simmons College, 616–19, 618*f*
- Simon, Nina, 674
- Six Book Challenge (UK), 439–40
- Skills and competencies
Australian health system, 354
current requirements in librarianship, **315–35**
health librarians, 358
images as interfaces, 671–79
IMLS funded programs, 23–24
prison librarians, 392, 441–42
professional and staff differences, 294–306, 298*t*, 302*t*, 307–14
soft skills, 100
urban public libraries, **269–87**
workforce issues in libraries, 4
- Workforce Issues in Library and Information Science (WILIS 2 study), 33–36, 35*t*, 37*t*
- Sloan Center on Aging and Work, 95
- Small, medium, and large public libraries, 57–62, 59*t*, 63*t*
- Smith College Museum of Art, 600
- Soccer, 440
- Social media
Flickr amateurs, 691–92
user-supplied metadata, 604, 707–8, 711–12, 711–13, 715
- Social Security, 90
- Socially Responsible Library Service, 522–23, 536
- Society and libraries
urban public libraries, 270
user interface design, 741–42
- Society for Human Resource Management, 90, 93
- Society of American Archivists, 571
- Soft skills
age issues in librarianship, 100
professional and staff differences, 300, 302
- Software
Accent System (library software), 499–500
Digital Curriculum Laboratory, Simmons College, 619
Electronic Inmate Law Library System, 502
EOSweb Express (library software), 500
- Sosnovich, E., 92
- Sound recordings
Librarian 2.0 research, 321
prisoners, 423, 438, 485
- Southern Illinois University
Carbondale, 151
- Spain
prison libraries, **460–72**
- Spanish-speaking librarians, 72
- Special needs users, 384, 503, 522–23
- Speeches
Urban Library Summit (2008), 272
- SPIP (Correctional Department of Reintegration and Probation, France), 549, 559*n*
- St. Catherine University, 128, 129
- Staffing levels
Australian health libraries research, 363
prison libraries, 392, 400, 402, 430, 430*t*, 474–75, 481–82, 491, 523–24
See also Library staff and technicians

- Standards and guidelines
 cataloging, 591–92, 596
 community repositories, 639–44
 cultural heritage materials
 selection, 709
European Prison Rules, 480, 522
 finding aids, 731
 Framework of Guidance for
 Building Good Digital
 Collections (NISO), 572–74, 573*t*
*Implementation of Cultural Programs
 for Offenders under the Authority
 of the Criminal Justice System*
 (France), 548
 ISO 9000 quality standard, 710
*Library Standards for Adult
 Correctional Institutions* (ALA),
 493
*Library Standards for Juvenile
 Correctional Institutions* (ALA),
 493
 National E-Health Strategy,
 Australia, 353–54
 OAIS Reference Model (curation
 standard), 610
*Operation of Libraries and the
 Development of Reading Programs
 in Correctional Facilities* (France),
 548
 personal information preservation,
 644, 695–96
 prison libraries, 390–91, 400–401,
 403, 428, 434–35, 467, 481
Prison Library Specification (UK),
 432–33
 Prisoners' Right to Read (ALA
 policy), 503
*Recommendation for the Treatment of
 Inmates and Detainees* (Japan), 452
 Star, S.L., 723
 State governments
 Arizona State Library, Archives, and
 Public Records, 77–78
 community college funding, 223
 correctional facilities, 492, 493, 494,
 502
 library workforce, 7–8, 10–11*t*, 12,
 14–15, 16–17*t*, 18–19*t*
 public libraries and unions, 241–42
 State Workforce Agencies, 28–29
 Statistics
 academic library salaries, 46–62,
 46*t*, 54*t*, 56*t*
 age issues in libraries, 89, 90, 90*f*,
 91*f*
 ALA-APA salary survey, 50*t*, 52*t*,
 53–62, 53*t*, 65*n*
 Australian health libraries research,
 360–67, 360*t*
 Australian library education, 194,
 195, 197*t*, 198–204, 200*t*
 career paths to librarianship, 152–
 56, 153*f*
 ClimateQUAL® (survey
 instrument) research, 262, 263*t*
 community colleges, 222
 Flickr images, 698*t*
 Knowledge River, 81, 83*t*
 library education, 341–44
 library expenditures, 47*t*, 48*f*
 National Archives in the
 Netherlands, 714–15
 Native American artifacts, 581
 prison library materials, 414, 415,
 416, 417, 451, 453
 prison library usage, 394, 403
 prison population, 387, 411, 428,
 429*t*, 447, 465–66, 474, 491, 516,
 524, 527, 535–36, 542*n*, 551
 professional and staff differences,
 296, 297*t*, 298*t*
 public library salaries, 49*t*, 59*t*, 60*t*,
 61*t*, 62*t*, 63*t*
 school librarians, 167, 177
 unions, 239–45
 Urban Library Program, 135*t*, 145
 urban public libraries, 270, 272–73
 workforce issues in libraries, 7–22,
 8*t*, 10–11*t*, 12*t*, 13*f*, 14*t*, 16–17*t*,
 18–19*t*, 27–28, 213
 Workforce Issues in Library and
 Information Science (WILIS
 study), 34–40, 34*t*, 35*t*, 37*t*, 38*t*,
 39*t*, 40*t*, 41*t*, 216–17
 Stephens, D., 256–57
 Stephens, Michael, 316–17
 Steve.museum project, 711–12, 729
 Stewart, D.W., 319
 Still-life paintings, 599
 Stoffle, Carla, 75
 Stone, Roy, 249
Stop Talking, Start Doing (Reese,
 Hawkins), 129
 Storage media, 643–44
 Storybook Dads (UK), 438
 Storytelling, 658, 730, 732

- Strategic plans, 141
 Strikes, 244–45
 Student organizations, Knowledge River, 79
Student Outcomes Survey (Australia), 196
 Student workers, 147–65, 181, 282
 Subject terms
 bias, 591
 user-created tags, 712
 Subscriptions, 414, 451
 Substance abuse
 addiction treatment, 420
 prison statistics, 429*t*
 Sumberg, K., 92
 Sumner, R., 192, 193*t*, 194
 Sun Ray Branch, Saint Paul, MN, Public Library, 132–33, 143
 Super, Donald E., 171
 Supreme Court, U.S.
 Bounds v. Smith (1977), 492–93
 Surveys
 age issues in librarianship, 93–94
 Australian health libraries research, 359
 Australian library education research, 197–98
 career paths to librarianship, 148, 151, 153*f*, 162–64
 ClimateQUAL® (survey instrument), 256–68
 community college enrollment, 222
 diversity in librarianship, 74
 information literacy demand, 231
 Japanese prisoners, 452–53
 LibQUAL survey instrument, 258
 library education faculty, 123
 library training gaps research, 338
 prison libraries, 401, 415, 450–51, 480, 510
 prison reading, 535–36
 professional and staff differences, 293–97, 297*t*, 307–14
 public libraries and unions research, 246, 253–55
 salaries, 44, 49–52, 64–65
 Student Outcomes Survey (Australia), 196
 Workforce Issues in Library and Information Science (WILIS 2 study), 32
 Sweden
 prison libraries, 473, 476, 478–79
 Syllabi, library education, 614
 Systems design, 499–500, 502, 666–77, 721–52
 T
 Tags and folksonomies, 577, 589–90, 594, 682, 711–12, 727–30
 Tami, M.T., 103
 Tarín, Patricia, 75
 Taxonomies
 indexing, 727
 personal digital information, 643
 Teachers and teaching
 community college librarians, 227–28
 in prison libraries, 532
 transition to school librarians, 181
 Technical services, prison libraries, 392
 Technical skills
 age issues in librarianship, 99–100
 Australian health libraries research, 364, 365*t*
 current requirements in librarianship, 315
 education system, Australia, 190
 Librarian 2.0, 325–26
 personal Web sites, 688–89
 professional and staff differences, 299, 300, 305, 308
 retrocomputing, 627, 629
 urban public libraries, 280, 284
 Workforce Issues in Library and Information Science (WILIS 2 study), 34, 36, 37*t*
 Telecommunications devices, 736
 Teleconferencing, focus groups, 321, 325
 Tenure, community college faculty, 225–27
 Terminology
 community colleges, 221
 diversity in librarianship, 69–71
 French prison libraries, 558–59
 school librarians research, 174
 search terms, 116, 669*f*, 673, 682, 728, 737
 user-created tags, 712
 workforce issues in librarianship, 212
 Tests
 library hiring, 142
 usability testing, 737

- Texas
 Goodwill Computer Museum, 623, 626–35
 University of North Texas, 118*t*, 120–21*t*
 University of Texas School of Information, 623, 627–35
- Text
 Urban Library Summit (2008) notes, 275–76
- Theater
 prison library programs, 420, 421
The Westside Oratorio (play), 653
- Thielfoldt, D., 101–2
- Thomson Reuter (legal information), 502
- Toe by Toe* (reading manual), 440
- Tooley, Mary Joan, 357
- TouchGraph search engine, 737
- Towards a New Policy on Books and Reading* (France, report), 546
- Training
 age issues in librarianship, 99–100, 102
 Australia health professionals, 352
 Australian health libraries, 367–68
 community colleges, 231
 Harvard Advanced Leadership Initiative, 104–5
 librarians and library technicians, **336–49**
 prison librarians and library staff, 398–99, 418, 443*n*, 453–54, 502
 Urban Library Program, 138
 urban public libraries, 277–78
 vocational, in Australia, **188–207**
 Workforce Issues in Library and Information Science (WILIS 2 study), 39–40
- Training packages (Australia), 189
- Transferability, 324
- Transformative works, 574–75, 575*f*, 576–78
- Trejo, Arnulfo D., 68, 75
- Treviso, Italy, 512
- Tripods, 676
- Tropenmuseum, Amsterdam, 565, 664–65, 668*f*, 669*f*, 670*f*, 674–79
- Tucson, AZ, 81, 82
- Turin, Italy, 510–11
- Turvey, Sarah, 439
- U
 Unemployment benefits, 203
 Unions, **237–55**
 United Auto Workers (UAW), 249
 United Kingdom
 education system, 191
 health libraries, 356
 National Library of Wales, 701
 prison libraries, **427–45**
 University of Oxford, 701
 WW2 People's War project, 701–2
- United States
 prison libraries, **490–508**
- United States Census Bureau. *See* Census
- Universal design, 725–26
- Universities and colleges
 Bologna, Italy, educational model, 357
 course catalogs, 405
 Denver, CO, 653
- University of Arizona School of Information Resources and Library Science, 67, 68–69, 73, 75–81
- University of California, Los Angeles
 Graduate School of Education and Information Studies, 118*t*, 120–21*t*
- University of Chicago, Chapin Hall, 138
- University of Illinois, Graduate School of Library and Information Science, 224
- University of Maryland
 ClimateQUAL® (survey instrument), 260
 College of Information Studies, 120–21*t*
 Libraries, 643
- University of Michigan, The School of Information, 120–21*t*
- University of Milan, 511–12, 513–14
- University of Nebraska-Lincoln
 Libraries, 150
- University of North Carolina, 117*t*
 Institute on Aging, 215
 School of Information and Library Science, 118*t*, 120–21*t*
 Workforce Issues in Library and Information Science (WILIS study), 2–3, 22–23, **30–42**, 150, 215

- University of North Texas, School of Library and Information Science, 118*t*, 120–21*t*
- University of Oxford, 701
- University of Pisa, 515
- University of Pittsburgh, 120–21*t*, 739*f*
- University of Texas, School of Information, 118*t*, 120–21*t*, 623, 627–35
- University of Washington, Information School, 120–21*t*
- Urban libraries
 Urban Library Program, **128–46**
 workforce competencies, **269–87**
- Urban Library Summit (2008), 272, 275–82
- URLs
 Bassone prison, Italy, 515
 Bolles+Wilson (architects), 529
 Center for Colorado & the West, 656*t*, 657*t*
 Flickr groups, 692, 693–94, 696*f*
 German prison libraries, 541*n*
 Kart00 search engine, 737
 Steve.museum project, 729
 TouchGraph search engine, 737
 Tropenmuseum, Amsterdam, 668*f*
 United Kingdom reading projects, 438–39
- Usability testing, 737
- Usage statistics
 digital heritage materials, 697–98
 prison libraries, 394, 403, 416, 516
- Use groups. *See* Online groups
- User-centered design, **721–52**
- User-created content
 cultural heritage materials, **650–62**, 668, 677, 678, 681
 Flickr amateurs, **686–706**
 user-created metadata, **588–606**, **707–20**
- User interfaces, **663–85**, 668*f*, 669*f*, 732–34, 735–36, 739*f*, 744*f*
- Users
 definition, 584
 images interfaces, **663–85**
 user-centered design, 565
 user comments, 713
 user-created content, 563–66, 576–78
 user demand, 137, 405, 494, 711
 user satisfaction, 257, 258, 453
- V
- Vacation and leave, 104
- Values
 social values of users, 741–43
 value systems, librarianship, 571–74, 572*t*, 573*t*, 577, 580, 581, 582*t*, 583, 583*t*
- Vendors, library services, 233
- Victoria and Albert Museum, 440
- Visual information. *See* Images
- Visualization (interface design), 734–38
- Vital Pathways: The Hospital Libraries Project*, 357
- Vocabularies
 indexing, 727
 personal digital information, 643
- Vocational guidance counselors, 173, 204
- Vocational personalities, 169–70, 174, 176–77
- Vocational psychology, 169–71
- Vocational self-concept, 175
- Vocational training. *See* Training
- Voice, author's, 595–98
- Volterra prison, Italy, 514–15
- Volunteers and volunteering
 Goodwill Computer Museum, 626–27, 628
 prison libraries, 515, 554, 556
- Vredenburg, K., 726
- Vygotsky, L., 69
- W
- Wales
 National Library of Wales, 701
- Wars
 Great War Archive, 701
 World War II, library personnel, 211
 WW2 People's War project, 701–2
- "War-time Personnel Problems in Libraries" (article), 211
- Washington
 Seattle Art Museum, 588–89
 University of Washington, Information School, 120–21*t*
 Washington Association of Community and Technical Colleges, Instruction Commission, 231
- Wayne State University, 272
- Wealth, 602

- Web and Internet
 cultural heritage materials, 688, 713
 prison library access, 404–5, 438,
 467, 469, 470*n*, 485, 533
 Web 2.0, 315, 332–33, 688, 713
- Web-based Information Science
 Education (WISE), 21–22, 117,
 119, 120–21*t*
- Web sites
 An Archive of Our Own, 576–78,
 582, 583
 arXiv repository, 578–79, 582, 583
 Bassone prison, Italy, 515–16
 Center for Colorado & the West, 653
 Cornell University Library, 261*f*
 Creative Spaces, 729
 delicious.com, 594
 Digital Curation Exchange, 24
 Flickr.com, 565, 674, 675, 681,
686–706
 HistoryTrek, 733
 interface design, 735
 KidSearch Canada, 733
 library education, 116, 181–82, 339,
 615
 Maryland prison libraries, 496
 Steve.museum project, 711–12, 729
 Tropenmuseum, Amsterdam, 668*f*,
 674, 680
 WikiLeaks, 579–80, 583
- Web surveys
 ClimateQUAL® (survey
 instrument), 259–60
 diversity in librarianship, 74
 professional and staff differences,
 295
 public libraries and unions
 research, 254–55
 Workforce Issues in Library and
 Information Science (WILIS 2
 study), 32
- Weddings, 656*t*
- Weigand, W.A., 291, 292
- Wellness education, 78
- Wells, Michael, 249
- Wells Fargo, 92–93
- The Westside Oratorio* (play), 653
- White collar workers, 238–40
- Wierzychowo prison, 420
- Wikis
 Cornell University Library, 261*f*
 Tropenmuseum, Amsterdam, 674
- WikiLeaks, 579–80, 583
- Wikimedia Foundation, 674, 680,
 683
- Wilder, S.J., 213–14
- WILIS. *See* Workforce Issues in Library
 and Information Science
- Williams, J.C., 103
- Wisconsin
 prison libraries, 494, 497–98, 499–
 500, 502, 504–7
- Wolf, Kris, 401
- Work environments, 170, 257, 262,
 263*t*, 266, 281–82
- Work-life balance, 102–3
- Work schedule. *See* Flextime and work
 hours
- Workforce issues in libraries, 1–5
 academic libraries, **208–19**
 age issues, **88–107**
 Australian health libraries, **350–72**
 community college librarians,
220–36
 demographics, **6–29**
 faculty diversity, **109–27**
 Knowledge River, **67–87**
 professional and staff differences,
288–314
 salaries, **43–66**
 school librarians, **166–87**
 skills and competencies, **315–35**
 student workers, **147–65**
 training gaps, **336–49**
 unions, **237–55**
 Urban Library Program, **128–46**
 urban public libraries, **269–87**
 vocational training in Australia,
188–207
- Workforce Issues in Library and
 Information Science (WILIS 1
 study), 31, 33, 150, 208, 215–18
- Workforce Issues in Library and
 Information Science (WILIS 2
 study), 2–3, 22–23, **30–42**
- Workspace
 library students, 616
 office, 105
- World Library Day, 539
- World War II, 211
- Writers
 Cvetkovich, Ann, 599
 Doty, Mark, 598–99
 Loest, Erich, 531

Writers (*continued*)

Novik, Naomi, 576

Rahimi, Atiq, 556

Schlink, Bernhard, 531

WW2 People's War project, 701–2

X

XO Box (laptop), 742–43

Y

Younger employees. *See* Age issues

Youth

job programs, 138

Library Standards for Juvenile

Correctional Institutions (ALA),

493

prison library programs, 420

prison populations, 465

user interface design, 732–34

youth library services, 312

See also Children