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Integrating Networked Information into Corporate Library Services*

ABSTRACT

The author will describe and explore the issues related to the integration of "traditional" library services and networked information in a corporate library setting. The case study of Apple Library's staff and their users will be used to illustrate a number of specific integration issues, such as user expectation, staff training and workload, changing job roles, content development, security, and the growing complexity of user access. The integration of CD-ROM via local area network access versus Internet-based resources will be discussed. Specific applications and prototypes for networked access to information resources that are under development or in use will be demonstrated.

*Editor's Note: We are unable to include the text of this presentation in the Proceedings. For further information on its contents, contact the author: Janet Vratny, Information Scientist, Apple Library, 4 Infinite Loop, 304-2A, Cupertino, CA 95014.