



## Letters

To the Editor:

The article entitled, "The influence of reference practices on the client relationship," by Joan C. Durrance in your January 1986 issue served to reinforce something we all know. The word "librarian" is generally applied by most people to anyone who appears to be working in a library. It is rare that one would confuse an nurse with a doctor in a hospital. I am not however advocating uniforms. I do believe that as costly as the practice may seem it is absolutely essential that librarians screen questions. Allowing the least qualified staff member to filter and assign questions is in the same category as allowing a nurse to diagnose an illness, a practice no self-respecting doctor would tolerate. The information desk should only indicate locations to patrons.

SYLVIA SPECTOR LAMONT  
Los Angeles Harbor College, California

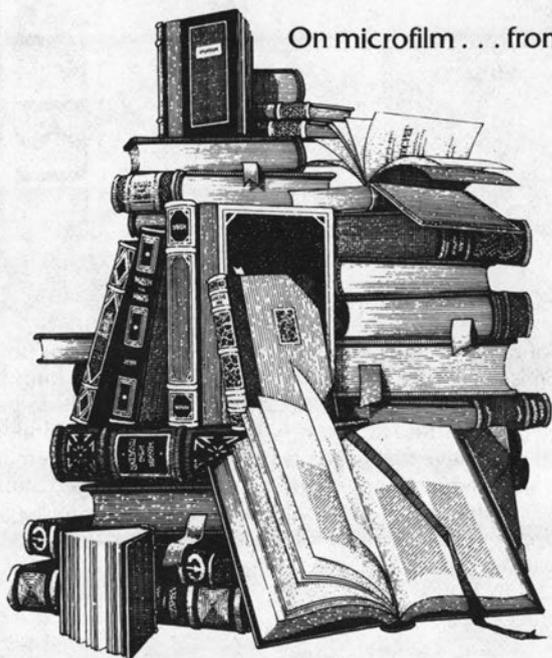
To the Editor:

James S. Heller deserves the appreciation of the college community for his article "Copyright and fee-based copying services" in the January issue of CRL, where he shares his expertise on copyright law, regarding the copying of materials, with our members. Frequently, specialized articles are printed in specialized journals, thus missing the audiences most in need of the knowledge. The article is clearly written and very informative, especially for the novice.

Heller discussed all the facts needed to comply with the law. Copying service is provided by college libraries and this understanding is needed. He has analyzed sections 107 and 108 of the law and discussed problems involved in what is copied, how much is charged for copying, and for what purposes the copied materials are used, as well as how the collected fees are used. This is a useful article for all college librarians and for others interested in the effects of the copyright law on the copying process. Again, I would like to thank Mr. Heller for making this information available to us.

MALINDA F. CARPENTER  
Providence College, Rhode Island

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