

If you want to evaluate your library . . .

by

E. W. Lancaster

Evaluating library services is less an intellectual exercise than it is a practical activity designed to gather data useful in problem-solving and decision-making within the library. This new book by Lancaster gives you the practical advice you need for evaluating all types of library services.

If You Want to Evaluate Your Library discusses evaluating:

- the collection
- document delivery and availability
- materials usage
- reference services
- resource sharing
- cost-effectiveness analyses
- cost-benefit studies.

A valuable tool for library directors, managers, and administrators, this book will help identify areas of the library that need to be evaluated and the best way to conduct the evaluation. Clear explanations of current issues and modern techniques plus end-of-chapter case-study questions make this book ideal for practicing librarians as well as teachers and students of library science.

Lancaster, Professor of Library and Information Science at the University of Illinois, brings to this new book his twenty years of experience teaching courses on evaluating library services. His earlier book, *The Measurement and Evaluation of Library Services*, for years has been used as the standard guide to conducting evaluations. That book received the American Library Association's "Ralph Shaw Award" as an outstanding contribution to the literature of library science. Three of his earlier books have received the annual "Best Book" award of the American Society for Information Science.

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