

F. W. Lancaster *If You Want to Evaluate Your Library...*, Second Edition

If You Want to Evaluate Your Library..., Second Edition, discusses the evaluation of library services, including the collection, resource sharing, document delivery and availability, cost-effectiveness analyses, materials usage, cost-benefit studies, and reference services.

This second edition updates the first and incorporates much new material, including a chapter on the evaluation of bibliographic instruction; case studies based on investigations the author has been associated with during the past five years; and a chapter discussing the feasibility of continuous quality control as applied to library services. The second edition has been strengthened in the areas of cost-effectiveness and cost-benefit evaluation and in the evaluation of resource sharing.

If You Want to Evaluate Your Library... is designed to be used as a text in teaching the subject and to guide librarians in the selection of evaluation procedures to apply to their own institutions.



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