
About the Contributors

KEITH M. COTTAM is the Director of Libraries and Professor at the University of Wyoming, Laramie, Wyoming. Professor Cottam is a former contributor to *Library Trends* (Spring 1989), and the author of one book and many articles on various aspects of librarianship and higher education. He has taught the free-lance writing course at the University of Wyoming; reference and library management courses in the graduate library school at the University of Tennessee, Knoxville; and the former graduate library program at Peabody College in Nashville, Tennessee. Professor Cottam was a Senior Fellow in the University of California Los Angeles/Council on Library Resources (UCLA/CLR) Senior Fellows Program (1985-1986), a participant in the Association of Research Libraries (ARL) Office of Management Services Academic Library Consultant Training Program (1979-1980), and a CLR Fellow (1975-1976). He is listed in *Who's Who in America*.

JOANNE R. EUSTER is University Librarian at the University of California at Irvine. She has previously headed libraries at Rutgers University, San Francisco State University, Loyola University (New Orleans), and Edmonds Community College. Dr. Euster is the author of *The Academic Library Director, Management Activities and Effectiveness* (Greenwood, 1987), and numerous articles and papers on library organization, organizational change, and management. Her column "Management for the Rest of Us" appears bimonthly in *Wilson Library Bulletin*. She holds degrees from the University of California, Berkeley, the University of Washington, and Portland State College.

DAVID HENINGTON has been director of the Houston (Texas) Public Library System for twenty-seven years. He has been an active participant in the library and information science profession for thirty-eight years. He has served as past chair of the Public Library Association International Relations Committee.

IRENE B. HOADLEY is Director, Evans Library Capital Campaign, Texas A & M University. She was Director of the Evans Library for eighteen years prior to her current assignment. Ms. Hoadley has held other administrative positions at the Ohio State University Libraries and Kansas State University Library. She has written articles on many aspects of library management, on the future of libraries, on the effects of technology on libraries, and on organizational structure. She is a speaker on a variety of issues ranging from faculty status to statistical measures.

BONNIE JUERGENS is Executive Director of AMIGOS Bibliographic Council, Inc., a not-for-profit resource-sharing cooperative of over 350 libraries in the Southwestern United States. Ms. Juergens has previously worked for both public and academic libraries, crossing between public service and technical services. She has been employed by two regional OCLC-affiliated networks and, in the private sector, by an early local-system vendor and later as an automation consultant. She has published in the areas of automation training, networking, and administration. Ms. Juergens currently serves on the Board of Advisors of the School of Library and Information Sciences, University of North Texas and on the Texas Library Association's Leadership Development Program Steering Committee.

RONALD L. KEYS is Curator of the Melvin B. Tolson Black Heritage Center, and Assistant Professor at Langston University, Langston, Oklahoma. He was the recipient of a 1991 Hays-Fulbright Scholarship to Brazil to study the history of the African-Brazilians and a recipient of a research grant to study the Aztec and Mayan cultures in Mexico in December 1991 sponsored by the Southwest International Consortium.

REBECCA T. LENZINI is President of CARL Systems, Inc. and has held that position since the company was founded in 1988. CARL Systems is the for-profit affiliate of the Colorado Alliance of Research Libraries which was founded in 1978. Ms. Lenzini has published numerous articles on journal pricing, document delivery, library cooperation, automation, and networking. She presently serves on the Board of Visitors of the Graduate School of Information and Library Sciences of the University of North Carolina at Chapel Hill and also serves on the Board of Directors of the National Information Standards Organization (NISO).

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DANA C. ROOKS is Assistant Director for Administration at the University of Houston Libraries. Her previous positions have included Head of Public Services at the University of Missouri—St. Louis and Head of the Undergraduate Library at the University of Oklahoma. She received an M.L.S. from Louisiana State University and an M.A. in Public Administration from the University of Oklahoma. Ms. Rooks currently serves as moderator of PACS-L, an electronic computer conference with over 8,000 subscribers in sixty-five countries. She is also Associate Editor of one of the early electronic journals, *Public Access Computer Systems Review* and editor of the accompanying *PACS News*. She has taught academic libraries and management courses as an Adjunct Professor with the University of North Texas School of Library and Information Sciences. She was recognized by the LSU School of Library and Information Services with her selection as the 1993 Outstanding Alumna.

ERIC SOLOMON has his B.A., M.A., and Ph.D. from Harvard University. He has taught English Literature at Harvard; Ohio State; Stanford; the University of California, Irvine, and is Professor of English at San Francisco State University (SFSU). Dr. Solomon is the author of two books on Stephen Crane, has edited two others, and written more than a hundred articles on nineteenth- and twentieth-century British and American fiction. He is currently completing a study of Jewish-American baseball fiction. At SFSU, in addition to serving six years as Assistant to the President and two as Provost, he is in his third stage (1979-80; 1986-87; 1992-) as Interim University Librarian.

RICHARD T. SWEENEY is Vice-Provost for Library and Information Services at Polytechnic University in Brooklyn, New York. Previously he served as Dean of Libraries at Polytechnic in Brooklyn where he was responsible for building the innovative Bern Dibner Library of Science and Technology and creating a team organizational structure. From 1979 to 1984, he was Executive Director of the Public Libraries of Columbus and Franklin County, Ohio. He also previously served as Director of public libraries in Flint, Michigan, and Atlantic City, New Jersey. He is a mentor at the 1994 Summer Snowbird Leadership Institute sponsored by Dynix Corporation to promote

leadership in the library profession and is a consultant to World Book. Mr. Sweeney recently completed terms on the IBM INFORMA steering committee and the Engineering Information, Inc. coverage committee. He is a frequent speaker on the "Smart Library: Society's New Memory" and is active in professional societies.

HERMAN L. TOTTEN, B.A., M.L.S., Ph.D., is a Regents Professor at the School of Library and Information Sciences, University of North Texas in Denton, Texas. He is a specialist in the management of libraries and information centers, personnel and financial management, education for librarianship and information science, and information resources and services for minorities. Dr. Totten is active in the American Library Association (ALA), the Association for Library and Information Science Education (ALISE), and numerous other professional organizations. He regularly participates in programs and panel discussions held by various national library and information science organizations.

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