
About the Contributors

ANNE BRICE is Head of Knowledge and Information Sciences in the Public Health Resource Unit, Oxford. Brice is contracted for two days a week as a health-knowledge management consultant to the Director of Research and Knowledge Management, NHS South East Region, and for two days a week to the National Electronic Library for Health. After qualifying in 1983, she worked at the Royal Postgraduate Medical School, followed by a post at Queen Mary College, both in the University of London. Following six years as Regional Librarian in the Borders Health Board, Scotland, she was appointed in 1995 as Librarian at the Institute of Health Sciences, University of Oxford. She moved to the post of Assistant Director of the Health Care Libraries Unit, University of Oxford from 1996–2002 and was responsible for coordinating and facilitating training, networking, and cooperation among the member libraries of the Health Libraries and Information Network. Brice's current professional interests include e-learning in evidence-based health care, mentoring and professional development, knowledge management, and evidence-based librarianship.

CATHRYN BROWN is Education, Training, and Development Lead for the Local Implementation Strategy program in Oxfordshire, which implements the recommendations for Information for Health within the local health community. Prior to that, she was Library and Information Services Manager for West Berkshire Priority Care Service NHS Trust—a Mental Health, Learning Disability, and Community Services Trust. She has an M.Sc. in Health Information Management and the Use of Computers in Libraries from the University of Wales, Aberystwyth and is currently studying Project Management with the Open University. Her professional interests are around personal and professional development of staff.

KATHERINE MURPHY DICKSON retired after many years from the Library at the Naval Academy in 1998 and is working part-time at her local public library.

RONALD G. EDWARDS is the Director of Library Services at Chippewa Valley Technical College in Eau Claire, Wisconsin. He is the author of numerous articles on library issues (including diversity and information literacy), has given presentations nationally and internationally, and has taught a variety of courses at the university level.

MARILYN KAY HARHAI is an Associate Professor in the Department of Library Science at Clarion University in Clarion, Pennsylvania. She has held a wide variety of jobs in libraries from page to director. Harhai has been involved in graduate education for over a decade. She is currently in the dissertation phase of a Ph.D. in Education at Barry University in Miami Shores, Florida. B.S. (University of Colorado), M.L.S. (University of Pittsburgh), J.D. (University of Colorado).

MARIE HICKMAN is Library Services Manager at the Royal Berkshire and Battle Hospitals NHS Trust. She qualified with a B.A. (Hons.) in Information and Library Management in 1992. Her previous post was at Maidstone Hospital in Kent, and she has been at the Royal Berkshire Hospital since 1998. She is a member of the Professional Development Group of the Health Libraries and Information Network (HeLIN) of the former Oxford NHS Region. Professional interests include developing library staff and exploring new technology to deliver quality library services.

MARLIS HUBBARD is an Associate Librarian at Concordia University, where she is Coordinator of the Career Resource Centre, Counselling and Development. She is author of *Developing a Career Information Centre* (Montreal: Career Information Resource Advisory Group, 1987) and the *Directory of Career Information Resource Centres* (Toronto: Career Information Resource Advisory Group, 1983). She was President of the Eastern Canada Chapter of the Special Libraries Association from 1998–1999 and Cochair of the Canadian Career Information Association from 1994–96. She also presented “Reinventing Yourself” at the Canadian Library Association Annual Conference in 1997 and “Discovering Career Information for Yourself and Your Users” at the Canadian Library Association 46th Annual Conference in 1991.

TIMOTHY J. JOHNSON is Curator of Special Collections and Rare Books and Interim Curator of the James Ford Bell Library at the University of Minnesota Libraries, Twin Cities campus. He has a B.A. in History from North Park College in Chicago (1979), an M.A. in Library Science from the Uni-

versity of Minnesota (1982), and a M.A. in Theological Studies from North Park Theological Seminary (1998). He has served at Barat College in Lake Forest, Illinois as Instructional Services Librarian and Library Director (1982–87); at Lake Forest Hospital as Medical Librarian (1986–87); and at North Park University as Director of Archives (1987–98). Johnson joined the University of Minnesota Libraries staff in July 1998.

MARILYN P. LEWIS obtained her M.S.L.S. from the University of Southern California in 1975 after working for several years as a paraprofessional in an academic library and in a school-district library. She has had a document published in *Serials Review* that reports on the North Carolina Serials Conference. It is part of a column entitled "Serials Spoken Here." She has also reported meeting proceedings on an electronic discussion list (safety-1@ala.org, 10 Feb. 1999) and has had a brief summary of the same meeting published in *Library Administration & Management*.

RICHARD M. MALINSKI is currently the Director, Open College, Continuing Education Division, at Ryerson University in Toronto. In this capacity, he has built up and now manages a team which develops, maintains, and supports the delivery of some 130 credit courses via the Internet, through print and audio/print combination. He has a varied education and work background having several degrees and having worked in four Canadian university libraries, the last being at Ryerson where he was the Chief Librarian. He also does international work through the Office of International Affairs, Ryerson and teaches management and organizational behaviour courses in Continuing Education.

CATHERINE J. MATTHEWS, M.L.S., has been the Chief Librarian of Ryerson University, Toronto, since August 2000. Prior to joining Ryerson, She spent twenty-four years at the University of Toronto, as the head of the Centre of Criminology Library and later Information Service (1976–96), and then as Chief Librarian of the University of Toronto at Mississauga (1996–2000). She is the author/coauthor of a number of publications, including *Canadian Criminal Justice History* (1987).

DENISE L. MONTGOMERY has been Reference Librarian and Head of Interlibrary Loan at Valdosta State University, Valdosta, GA, since arriving there in 1984. Montgomery holds an undergraduate degree in English from Sweet Briar College and a M.L.S. from Florida State University. Publications include an article on telefacsimile service in Georgia libraries in the *Journal of Interlibrary Loan and Information Supply*, two articles coauthored with two members of the Valdosta State University History Department about the Farm Security Administration photographers in Georgia for *The Georgia Historical Quarterly*, and the ongoing Princess Diana Shopping Arcade

at <http://www.geocities.com/highgrove.geo/>. Research interests include the visits to the Americas by members of the British Royal Family and the editorial career of Jacqueline Onassis.

DANIEL F. PHELAN is the Head of Technical Services at Ryerson University Library in Toronto. Since joining Ryerson seventeen years ago, Phelan has had a variety of positions including AV Librarian, Science and Technology Librarian, and Head of Interlibrary Loans and Access Services. Prior to coming to Ryerson he held positions at North Bay Public Library, the University of Manitoba, and McGill University, where he obtained his M.L.S. degree. Currently, Phelan is completing a master's degree from the University of Calgary, which combines the fields of adult education, organizational development, and workplace learning. His publications include an article on the Canadian National Site Licensing Project in *Against the Grain*. His professional interests include distance education, document delivery, and information literacy.

LINDA LOOS SCARTH is Reference Librarian at Mount Mercy College, Cedar Rapids, Iowa. As well as providing reference service to the college, she teaches information retrieval, evaluation, and use, Web-page construction, use of course-management software, and related topics; and she built the Busse Library's Web presence along with two colleagues. She received her undergraduate degree from the University of Wisconsin-Madison, a master's from the Pennsylvania State University, a doctorate from the University of Georgia, and her M.L.S. from the University of Iowa. Scarth reviews reference materials for several publications. Prior to coming to Mount Mercy College, she taught at the university level in the U.S. and worked as a school counselor in Australia. She is also a nature photographer.

LIS THORBURN is the professional development assistant at the Health Care Libraries Unit, a department of the University of Oxford that coordinates activity and resource-sharing amongst the libraries in the NHS Oxford Deanery (four counties) Region. Thorburn graduated in 1995 with a B.A. (Hons.) in Library and Information Management and has worked mainly in library administrative support posts. Since 1999 she has worked specifically supporting the work of the Health Libraries and Information Network (HeLIN) Professional Development Group in coordinating, facilitating, and promoting continuing professional development for HeLIN staff. This role reflects her professional interest in training and development.

CANDY (BOGAR) ZEMON, after working in libraries throughout her formative years, obtaining her M.L.S. from the University of Michigan in 1973, and holding a professional position within the University of Michigan Library system, has spent the entire balance of her professional life outside

libraries proper, working with and for various library automation vendors. Approaching the age of fifty, She found herself at a personal crossroads and chose to leave her position with a library vendor in order to cofound Pigasus Software, Inc., a company dedicated to creating and marketing a flexible automated interlibrary loans/resource-management tool for libraries (the WINGS Request Management System). At Pigasus, she rediscovered the library world from a new perspective. It was during her time as President of Pigasus Software, Inc. that this article was written. Since the writing, she has changed paths again and is currently employed as a Senior Product Strategist by Gaylord Information Systems. She retains her entrepreneurial leanings as Vice President of Hen's Teeth Network.

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